



# **Stellar Converter for EDB**

**Version 9.0**

**User Guide**

# Overview

**Stellar Converter for EDB** converts mailboxes from MS Exchange database files into PST files. It allows you to convert Online and Offline Exchange database (EDB) to PST files. The software also provides preview of mailbox items such as - Emails, Contacts, Calendar, Notes, Attachments, Sent items, etc.

## Key Features of Stellar Converter for EDB:

- New and enhanced GUI.
- Support for Global Address List (GAL).
- Refresh Option for disconnected mailboxes.
- Filter the scanned results before saving.
- Added support for conversion of archive mailboxes.
- Export offline EDB data to live Exchange Mailbox.
- Search particular mails from the converted file.
- Convert multiple EDB files.
- Save converted data in MSG, EML, HTML, RTF, PDF formats.
- User-friendly and secure software.
- Converts Online Exchange database (EDB) to PST file(s).
- Converts Offline Exchange database (EDB) to PST file(s).
- Supports PUB.EDB files for Offline conversion.
- Selective conversion of user mailboxes to PST file(s).
- Supports save option for multiple mailboxes to Office 365 and Online Exchange Server.
- Supports MS Office 2019 2016, 2013, 2010, 2007, 2003.
- Supports MS Exchange Server 2016 / 2013 / 2010 / 2007 / 2003 / 2000 / 5.5.
- Provides preview of mailboxes and mailbox items such as - Emails, Contacts, Calendar, Notes, Sent items, Attachments, etc.

- Compatible with Windows 10 / Windows 8 / Windows 7 / Windows Vista / Windows Server 16 / Windows Server 12 / Windows Server 8.
- Multi DPI supported (100%, 125%, 150%, 175%, 200%).

# System Requirements

Before installing the software, check that your system meets the minimum system requirements:

## Minimum System Requirements:

- **Processor:** Pentium Class
- **Operating System:** Windows 10/ 8.1/ 8/ 7/ Vista, Windows Server 2016/ 2012/ 2008
- **Memory:** Minimum 2 GB (4 GB Recommended)
- **Hard Disk:** 200 MB of Free Space
- **MS Outlook:** 2019, 2016, 2013, 2010, 2007, 2003

## Other Prerequisites of Converter for Offline EDB:

To create the new or existing mailboxes on exchange you have to run the application either on Exchange Server or for local system your machine should be on domain of Exchange Server with Administrative user rights.

## Create Mailbox Requirements of Converter for Offline EDB:

Exchange Server	Prerequisites
Exchange Server 2000	Microsoft Outlook 2000 or later Exchange Server 2000 Management Tools Windows 2000 Administrative Tools
Exchange Server 2003	Microsoft Outlook 2003 or later Exchange Server 2003 Management Tools Internet Information Server (IIS) Windows Server® 2003 SP1 Administrative Tools Pack
Exchange Server 2007	Any of the following Microsoft Outlook versions: <ul style="list-style-type: none"><li>• Microsoft Outlook 2003</li><li>• Microsoft Outlook 2007</li><li>• Microsoft Outlook 2010</li></ul> Exchange Server 2007 Management Tools IIS

	<p>Microsoft® .NET Framework 2.0</p> <p>Microsoft® Management Console (MMC 3.0)</p> <p>Windows PowerShell 1.0</p>
Exchange Server 2010	<p>Any of the following Microsoft Outlook versions:</p> <ul style="list-style-type: none"> <li>• Microsoft Outlook 2003</li> <li>• Microsoft Outlook 2007</li> <li>• Microsoft Outlook 2010</li> </ul> <p>Exchange 2010 Management Tool</p> <p>IIS 6 Management Console</p> <p>.NET Framework 3.5 SP1</p> <p>Windows Management Framework Core (KB968930) including PowerShell 2.0 and WinRM 2.0</p>
Exchange Server 2013	<p>Any of the following Microsoft Outlook versions:</p> <ul style="list-style-type: none"> <li>• Microsoft Outlook 2013</li> <li>• Outlook 2007 Service Pack 3 with the Outlook 2007 November 2012 update (12.0.6665.5000)</li> <li>• Outlook 2010 Service Pack 1 with the Outlook 2010 November 2012 update (14.0.6126.5000)</li> </ul> <p>Exchange Management Tools 2013</p> <p>Microsoft .NET Framework 3.5 SP1 or later</p> <p>Windows Management Framework 3.0 or later</p> <p>IIS 6 Management Console or later</p>
Exchange Server 2016	<p>Any of the following Microsoft Outlook versions:</p> <ul style="list-style-type: none"> <li>• Outlook 2010</li> <li>• Outlook 2013</li> <li>• Outlook 2016</li> </ul> <p>Microsoft .NET Framework 4.5.2 or later</p> <p>Windows Management Framework 4.0 or later</p> <p>IIS 6 Management Console or later</p>

# Installation Procedure

To install the software, follow these steps:

- Double-click **StellarConverterforEDB.exe** executable file to start installation. **Setup- Stellar Converter for EDB** dialog box is displayed.
- Click **Next**. **License Agreement** dialog box is displayed.
- Choose **I accept the agreement** option. **Next** button will be enabled. Click **Next**. **Select Destination Location** dialog box is displayed.
- Click **Browse** to select the destination path where the setup files will be stored. Click **Next**. **Select Start Menu Folder** dialog box is displayed.
- Click **Browse** to provide path for program's shortcuts. Click **Next**. **Select Additional Tasks** dialog box is displayed.
- Choose the check boxes as per your choice. Click **Next**. **Ready to Install** dialog box is displayed.
- Review the entries. Click **Back** if you want to change them. Click **Install** to start installation. The Installing window shows the installation process.
- After completing the process, **Completing the Stellar Converter for EDB Setup Wizard** window is displayed. Click **Finish**.

**Note:** Clear **Launch Stellar Converter for EDB** check box before clicking **Finish** to prevent the software from launching.

# Launching the Software

**To launch Stellar Converter for EDB in Windows 10:**

- Click **Start** icon -> **All apps** -> **Stellar Converter for EDB** -> **Stellar Converter for EDB** Or,
- Double click **Stellar Converter for EDB** icon on the desktop. Or,
- Click **Stellar Converter for EDB** tile on the home screen.

**To launch Stellar Converter for EDB in Windows 8.1 / 8:**

- Click **Stellar Converter for EDB** tile on the home screen. Or,
- Double click **Stellar Converter for EDB** icon on the desktop.

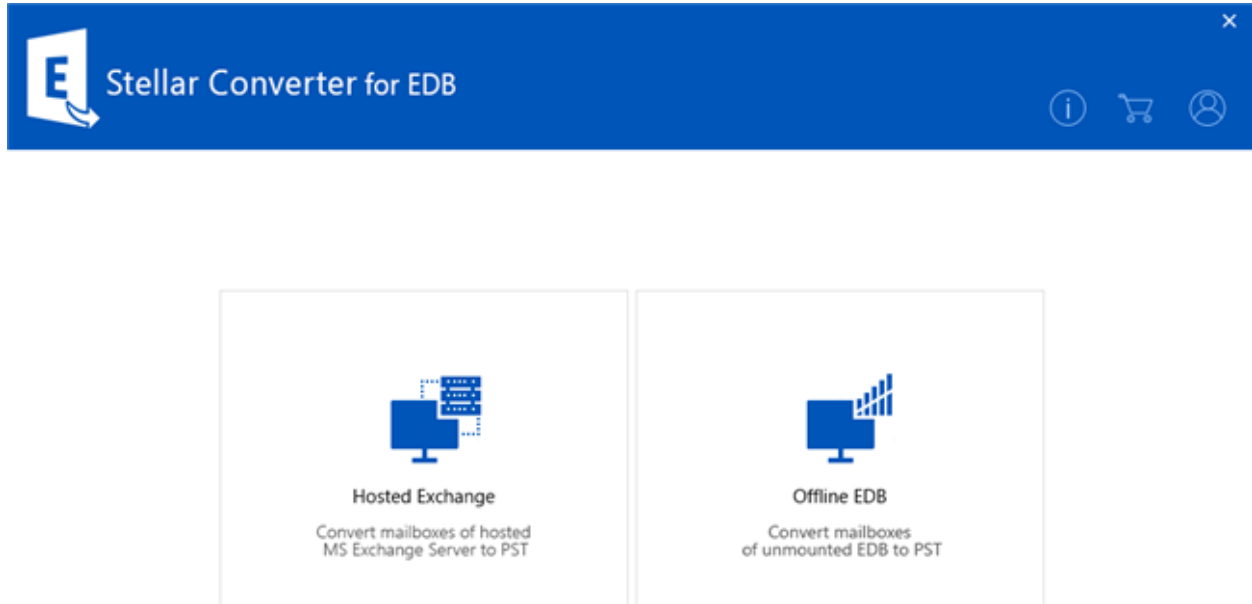
**To launch Stellar Converter for EDB in Windows 7 / Vista:**

- Click **Start** -> **Programs** -> **Stellar Converter for EDB** -> **Stellar Converter for EDB**. Or,
- Double click **Stellar Converter for EDB** icon on the desktop. Or,
- Click **Stellar Converter for EDB** icon in Quick Launch.

# User Interface

**Stellar Converter for EDB** software has a very easy to use Graphical User Interface. The user interface contains features required for conversion.

After launching the software, you will see the main user interface as shown below. You can select either of the conversion mode to start the conversion process.



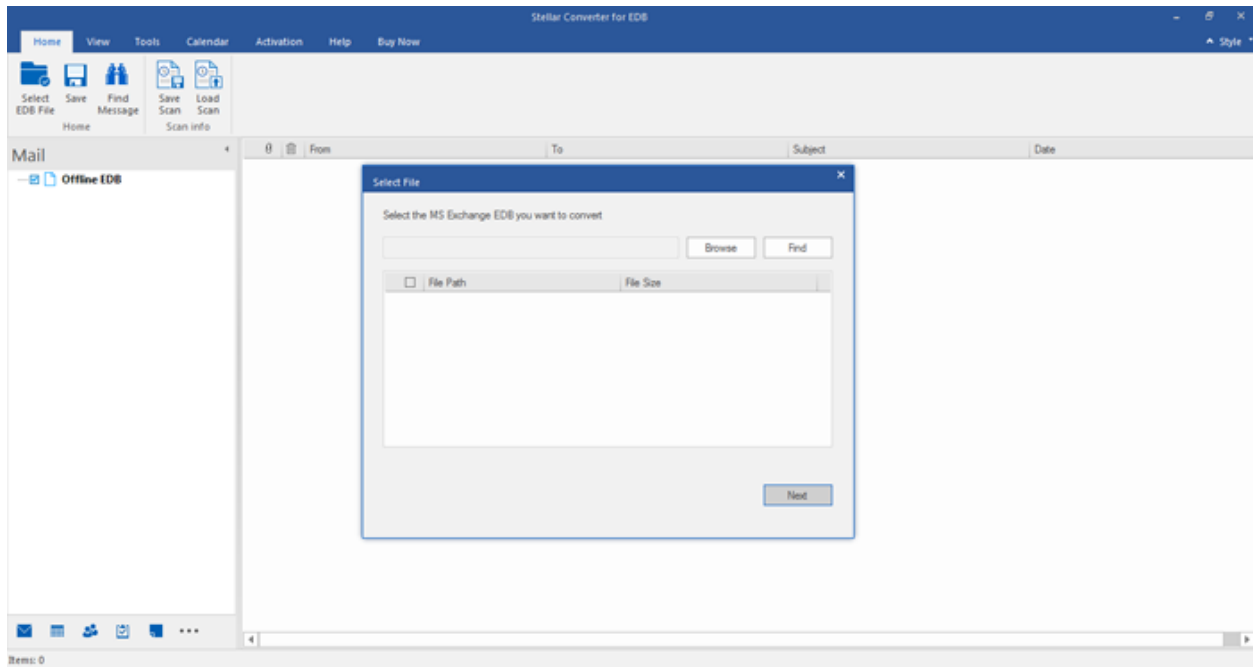
- **Hosted Exchange** - Hosted Exchange is used to convert online EDB to PST.
- **Offline EDB** - Offline EDB is used to convert offline EDB to PST.



# User Interface - Offline EDB

**Stellar Converter for EDB** software has a very easy to use Graphical User Interface. The user interface contains features required for converting the corrupt EDB file.

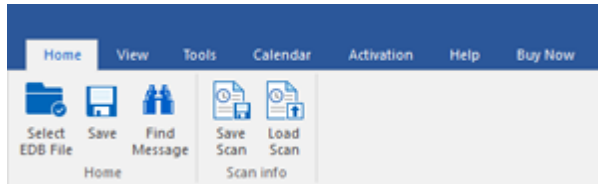
After launching the software, you will see the main user interface as shown below:



The user interface contains Ribbons, Buttons and Preview Tabs options that let you access various features of the software with ease.

# Ribbons

## Home Ribbon



### Select EDB File

Use this option to select the EDB file which you want to convert.

### Save

Use this option to save the converted file.

### Find Message

Use this option to search for particular mails from the converted file.

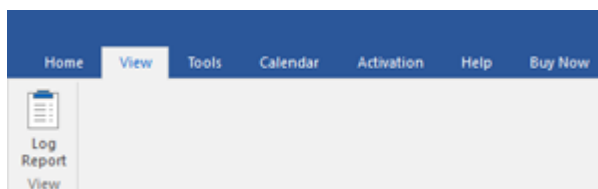
### Save Scan

Use this option to save the scan information of the converted files.

### Load Scan

Use this option to load the scan information.

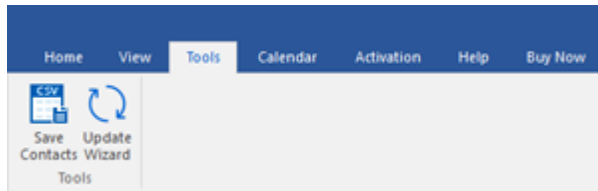
## View Ribbon



### Log Report

Software records all the events and activities performed by you in a detailed log file. Use this option to view the log report.

## Tools Ribbon



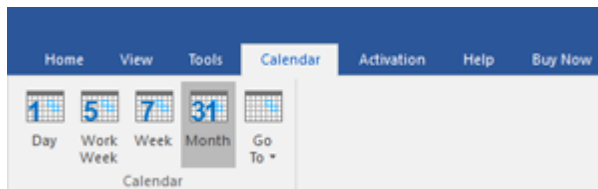
### **Save Contacts**

Use this option to save the converted contacts from the mailbox in .CSV format.

### **Update Wizard**

Use this option to check for both, latest minor and major versions available online.

## **Calendar Ribbon**



### **Day**

Use this option to list all calendar entries of a particular day from the list of the scanned mailbox.

### **Work Week**

Use this option to list all calendar entries of a work week (from Monday to Friday).

### **Week**

Use this option to list all calendar entries of a week (from Monday to Sunday).

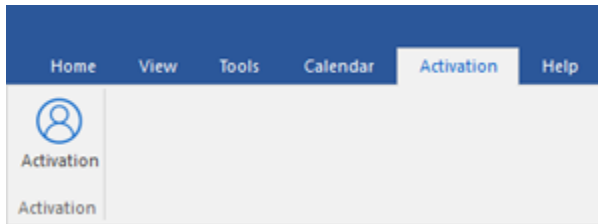
### **Month**

Use this option to list all calendar entries for a particular month.

### **GoTo**

Use this option to list all calendar entries of the current date or any particular date.

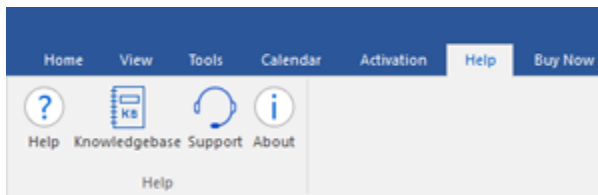
## **Activation Ribbon**



## Activation

Use this option to activate the software after purchasing.

## Help Ribbon



## Help

Software is accompanied by a descriptive help document. Use this option to view the help manual for the software.

## Knowledgebase

Frequently asked questions and other common queries are available as knowledgebase for your reference and to help you use the software to get the best outcome. Use this option to visit [Knowledgebase](#) articles of [stellarinfo.com](http://stellarinfo.com)

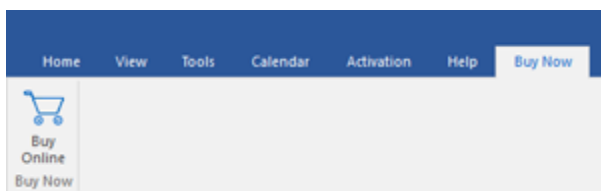
## Support

In case you don't find any related content in the help document or on the knowledgebase page that resolves your query, use this option to view the [support page](#) of [stellarinfo.com](http://stellarinfo.com) and contact the Stellar customer support.

## About

Use this option to read information about the software.

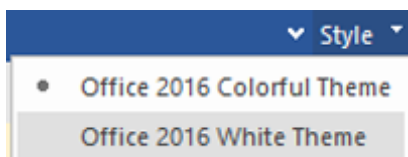
## Buy Now Ribbon



## Buy Online

Use this option to [buy](#) **Stellar Converter for EDB** software.

## Style Ribbon



Use the upward arrow button to hide/ unhide the ribbon.

**Stellar Converter for EDB**, offers the following themes: **Office 2016 Colorful Theme**, **Office 2016 White Theme**. Use this option to switch between various themes for the software, as per your choice.

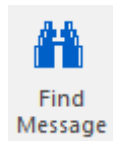
# Buttons



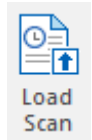
Click this button to select the EDB file which you want to convert.



Click this button to save the converted file.



Click this button to search the mails through a specific criteria.



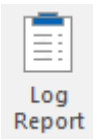
Click this button to save the scan information of the converted files.



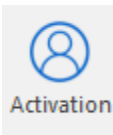
Click this button to load the scan information.



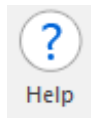
Click this button to check for both, latest minor and major versions available online.



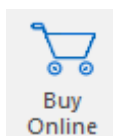
Click this button to view the log report.



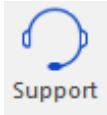
Click this button to activate the software after purchasing.



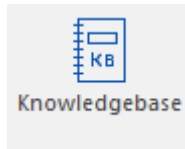
Click this button to view the help manual for the software.



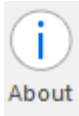
Click this button to buy **Stellar Converter for EDB** software.



Click this button view the support page of [stellarinfo.com](http://stellarinfo.com).



Click this button to visit Knowledgebase articles of [stellarinfo.com](http://stellarinfo.com).




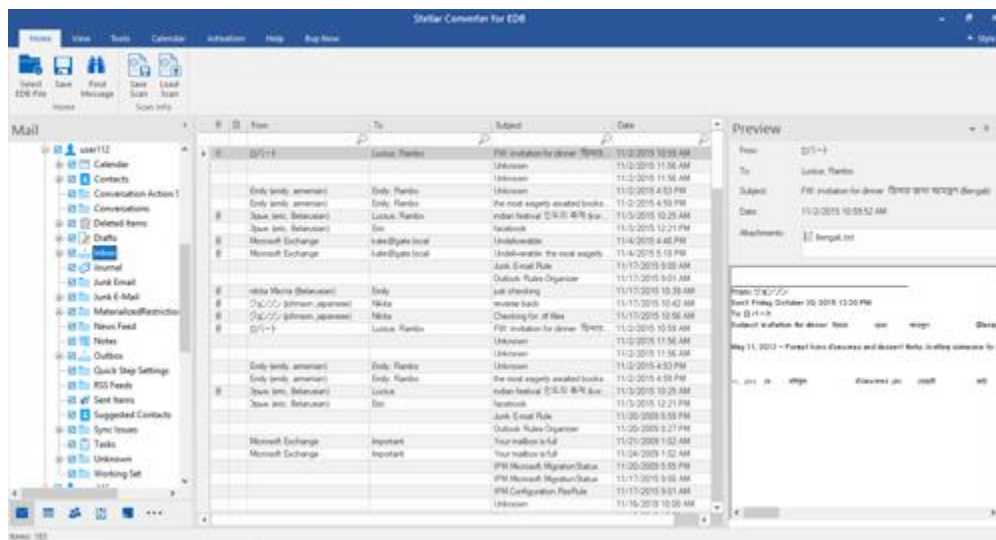
Click this button to read information about the software.


# Preview Tabs

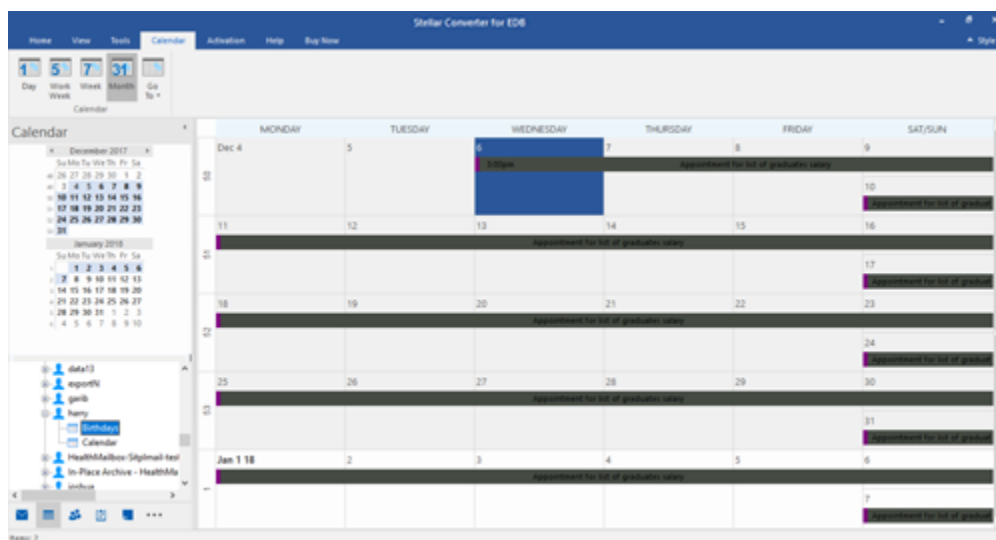
**Stellar Converter for EDB** provides options to navigate between **Mails, Calendar, Contacts, Tasks, Notes, Search, and Journal** views at the bottom of the left pane. It also allows to reset/ modify the **Navigation Pane Options**.



- Click on **Mail**  icon to view the mails of the scanned mailbox.





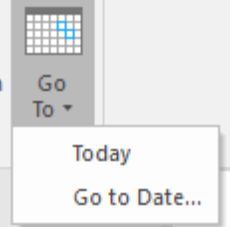


- Click on **Calendar**  icon to view the Calendar functions scanned mailbox. It displays the schedules in an organized and efficient manner.

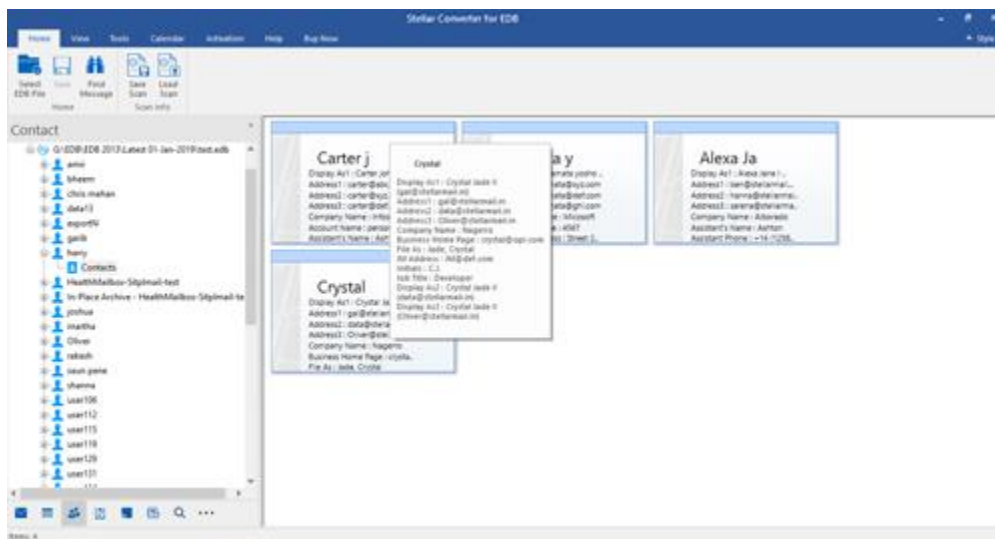




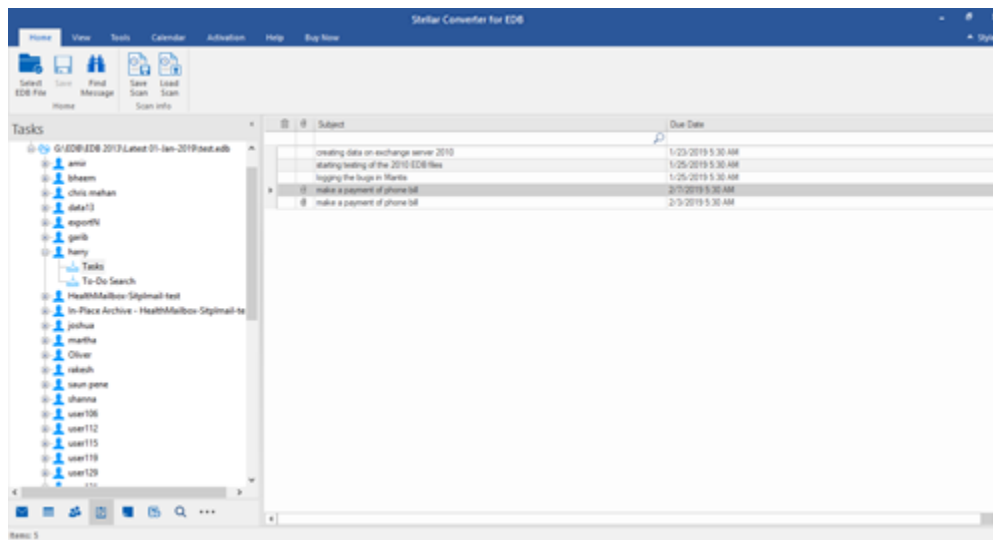
Calendar function also allows to efficiently display the schedule for a day, work week, week, or month.

 <p>Day</p>	Click this button to list all the entries of one particular day from the calendar.
 <p>Work Week</p>	Click this button to list all the entries of a work week (from Monday to Friday).
 <p>Week</p>	Click this button to list all the entries of a week (from Monday to Sunday).
 <p>Month</p>	Click this button to list all the entries of a particular month.
	Click this button to list all the entries of the current date, or of a particular day (any single day except the current date).

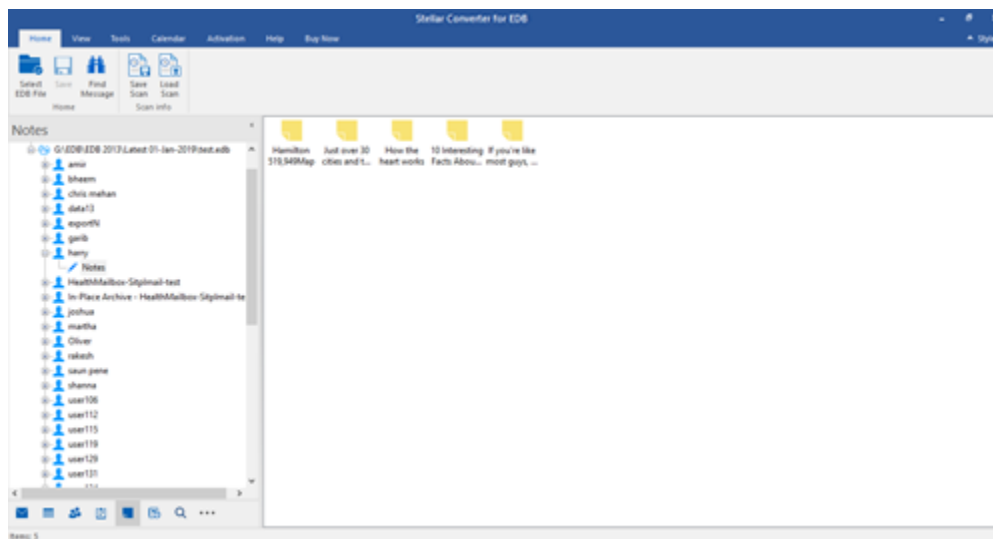
- Click on **Contacts**  icon to view the contacts of the scanned mailbox.




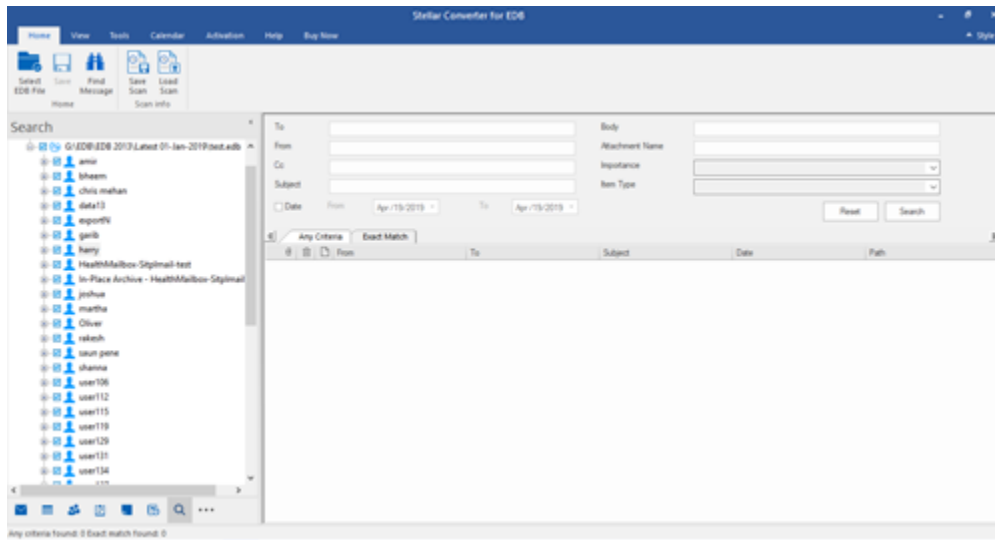
- Click on **Tasks**  icon to view the tasks of the scanned mailbox.




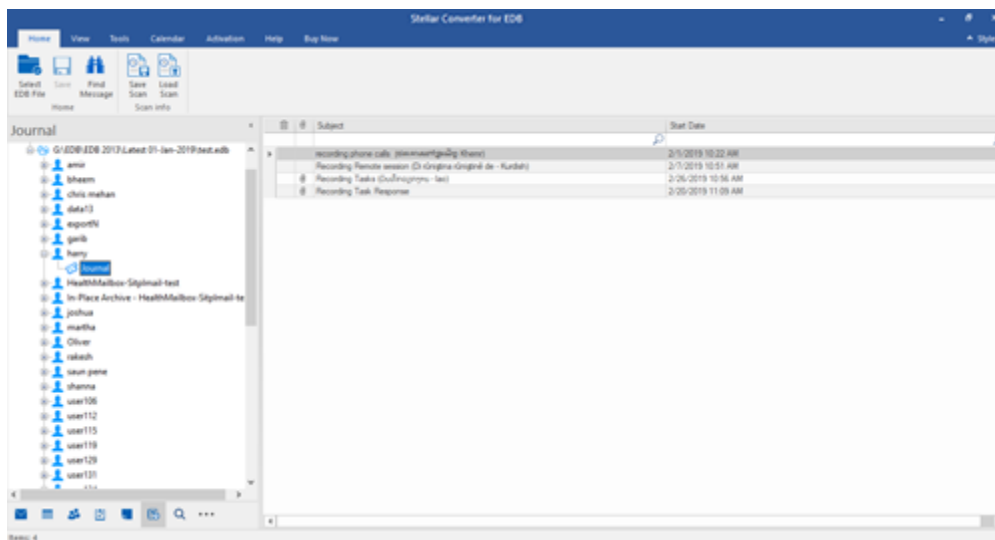
- Click on **Notes**  icon to view the notes of the scanned mailbox.



- Click on **Search**  icon to view the specific search results of the scanned mailbox.

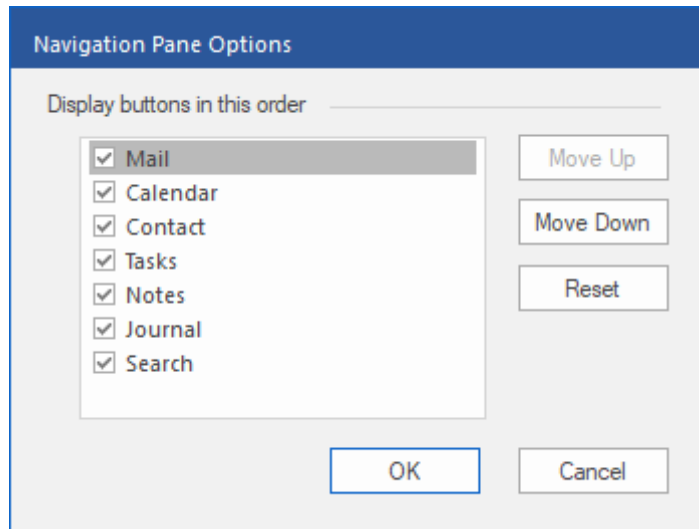


- Click on **Journal**  icon to view the created journal entries of the scanned mailbox.



- Click on  and select **Navigation Pane Options**. This will open the **Navigation Pane Options** dialog box.

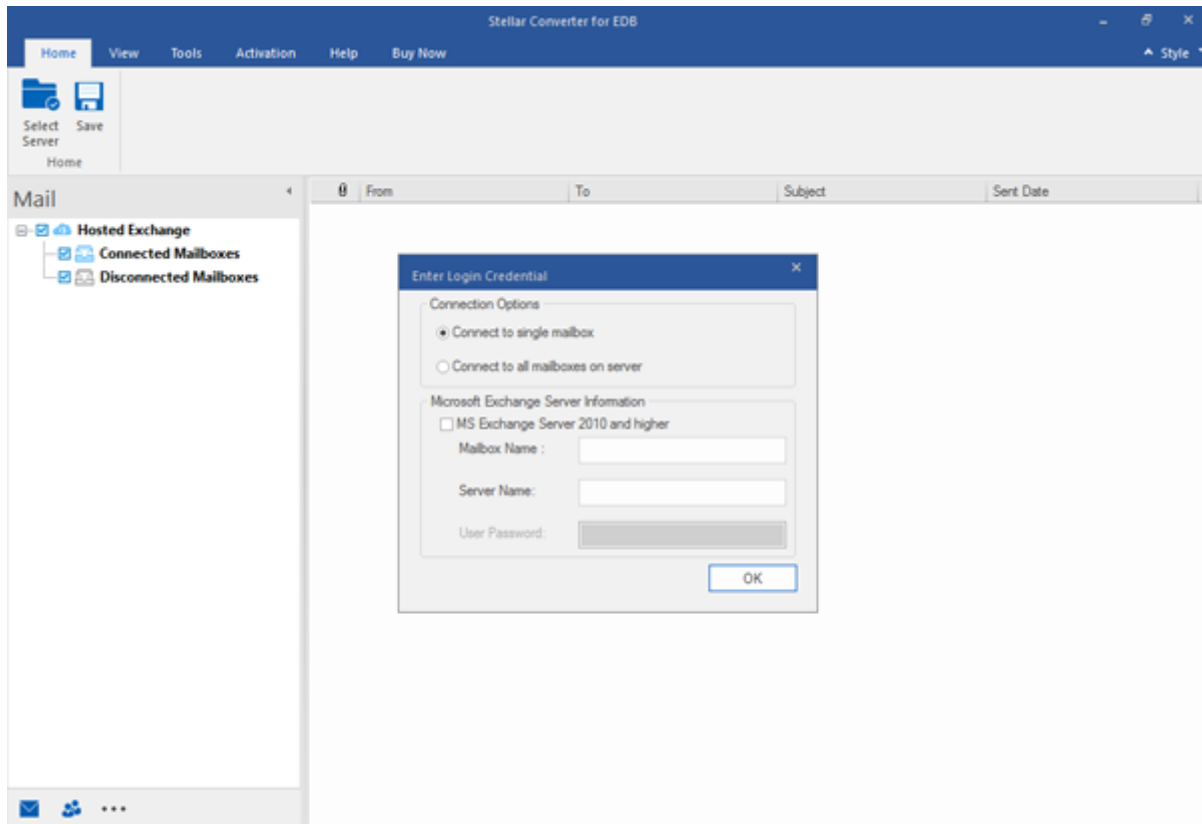
To modify/ reset the navigation pane options:



- Check/ uncheck the preview tab that you want to add/ remove from the list.
- Click **Move Up/ Move Down** button to modify the order of the preview tabs. **Move Up** button will shift the desired tab upwards and **Move Down** button will shift the desired tab downwards in the list.
- Click **Reset** to go back to the default list of preview tabs.
- Click **OK** to save the changes.

# User Interface - Online EDB

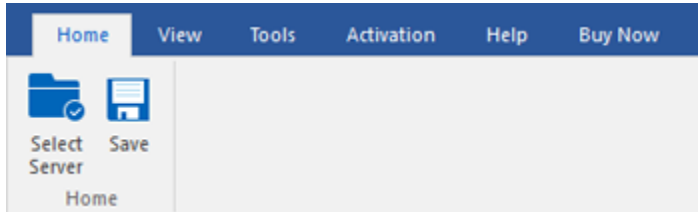
**Stellar Converter for EDB** software has a very easy to use Graphical User Interface.



The user interface contains Ribbons, Buttons and Preview Tabs that let you access various features of the software with ease.

# Ribbons

## Home Ribbon



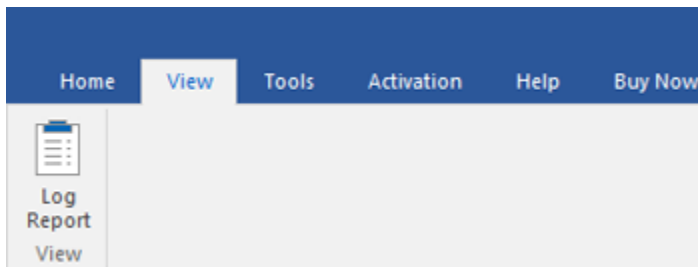
### Select Server

Use this option to connect to the online Exchange Server.

### Save

Use this option to save the converted mailbox..

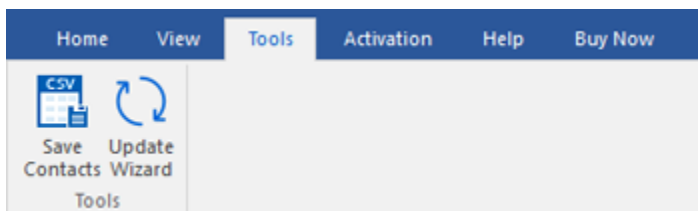
## View Ribbon



### Log Report

Use this option to view the log report.

## Tools Ribbon



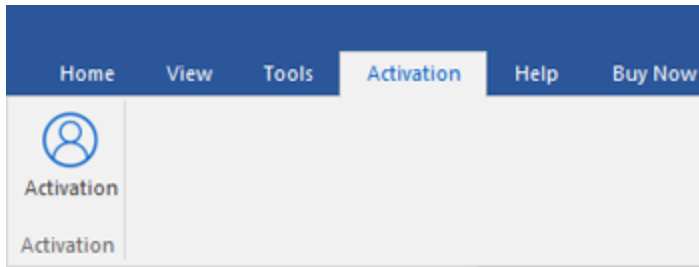
### Save Contacts

Click this button to save your contacts in a CSV file.

### Update Wizard

Click this button to check for both, latest minor and major versions available online.

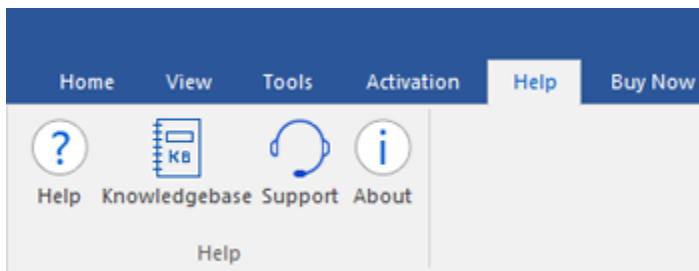
## Activation Ribbon



### Activation

Use this option to activate the software

## Help Ribbon



### Help

Use this option to view the help manual for the software.

### Knowledgebase

Use this option to visit [Knowledgebase](https://www.stellarinfo.com/knowledgebase) articles of [stellarinfo.com](https://www.stellarinfo.com)

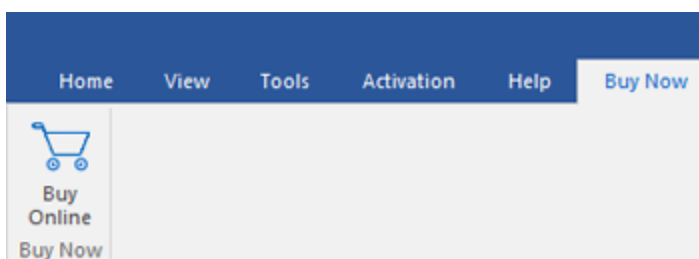
### Support

Use this option view the [support page](https://www.stellarinfo.com/support) of [stellarinfo.com](https://www.stellarinfo.com)

### About

Use this option to read information about the software.

## Buy Now Ribbon



### Buy Online

Use this option to [Buy](#) Stellar Converter for EDB software.

## Style Ribbon



Use the upward arrow button to hide/ unhide the ribbon.

**Stellar Converter for EDB**, offers the following themes: **Office 2016 Colorful Theme**, **Office 2016 White Theme**. Use this option to switch between various themes for the software, as per your choice.



# Buttons



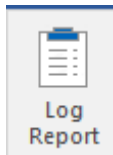
Click this button to connect the online EDB file which you want to convert.



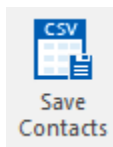
Click this button to save the converted file.



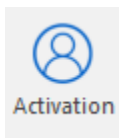
Click this button to check for both, latest minor and major versions available online.



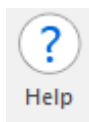
Click this button to view the log report.



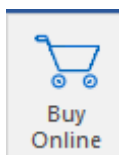
Click this button to save your contacts in a CSV file.



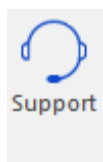
Click this button to activate the software after purchasing.



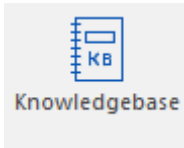
Click this button to view the help manual for the software.



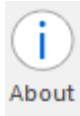
Click this button to buy **Stellar Converter for EDB** software.



Click this button view the support page.



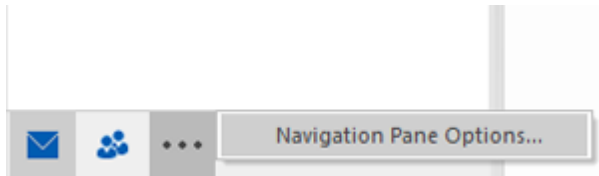
Click this button to visit Knowledgebase articles.



Click this button to read information about the software.

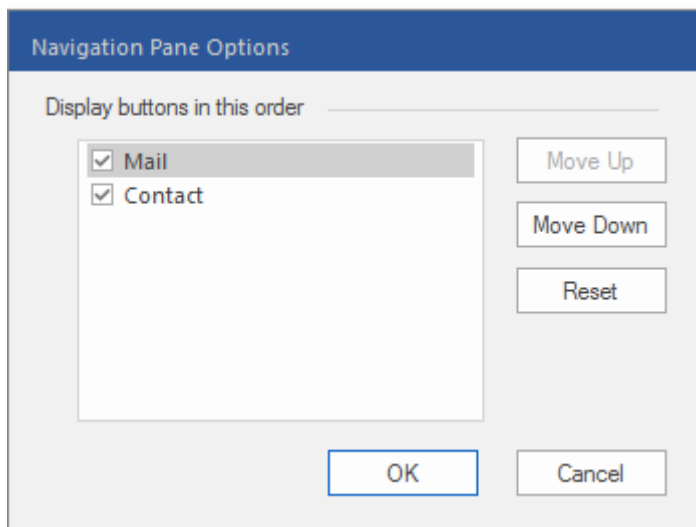
## Preview Tabs

**Stellar Converter for EDB** provides shortcuts to access Mails and Contacts entries. It also allows to reset/ modify the Navigation Pane Options.



Click on **Mail** icon to view the mails of the scanned mailbox.

Click on **Contact** icon to view the Global Address List.



# Ordering the Software

Click <https://www.stellarinfo.com/email-repair/edb-pst-converter.php> to know more about **Stellar Converter for EDB**.

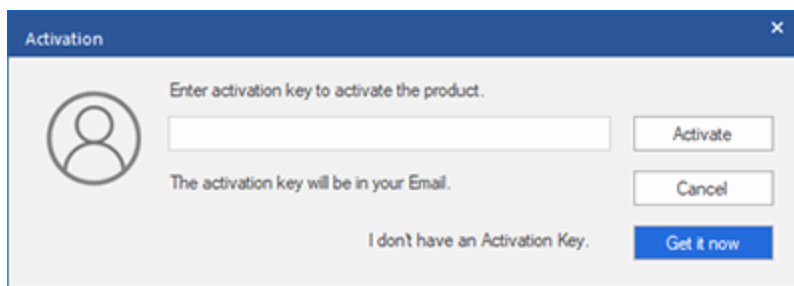
To purchase the software online, please visit <https://www.stellarinfo.com/email-repair/edb-pst-converter/buy-now.php>

# Activating the Software

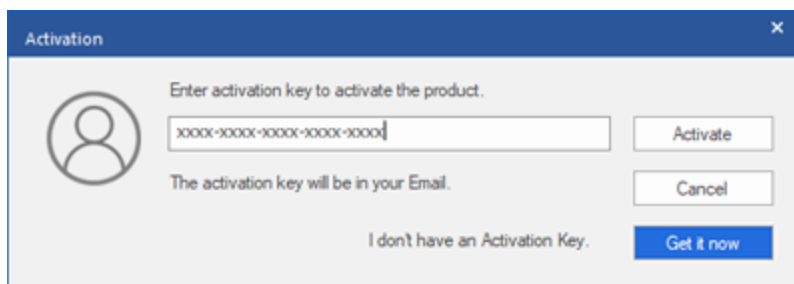
The demo version is just for evaluation purposes and must be eventually registered to use the full functionality of the software. The software can be registered using the Activation Key that you receive via email after purchasing the software.

## To activate the software:

1. Run the demo version of **Stellar Converter for EDB** software.
2. Go to the **Activation** Ribbon, click the **Activation** option. The **Activation** window is displayed as shown below:



3. If you don't have the activation key, click the **Get it now** button in the window to go online and purchase the product.
4. Once the order is confirmed, an Activation Key will be sent to the email provided.
5. Type the **Activation Key** (received through email after purchasing the product) and click **Activate** button (Please ensure that you have an active Internet connection).



6. The software will automatically communicate with the license server to verify the entered key. If the key you entered is valid, the software will be registered successfully.
7. The '**Activation Complete**' message is displayed after the process is completed successfully. Click **OK**.

# Updating the Software

Stellar releases periodical software updates for **Stellar Converter for EDB** software. You can update the software to keep it up-to-date. These updates can add new functionality, feature, service, or any other information that can improve the software. Updates option of the application is capable of checking for the latest updates. This will check for both the latest minor and major versions available online. You can easily download the minor version through the update wizard. However, the major version, if available, has to be purchased. While updating the software, it's recommended to close all the running programs. Note that the demo version of the software cannot be update

To update Stellar Converter for EDB :

- Click **Update** icon from **Tools Ribbon**.
- The **Update** Wizard window will open. Click **Next**. The wizard will search for the latest updates, and if it finds any new updates, a window will pop up indicating its availability.
- Click **Next** and the software will download the files from the update server. When the process is complete, the software will upgrade to the latest version.

**Live Update may not happen due to the following reasons:**

- Internet connection failure
- Updates are not available
- Unable to download configuration files
- Unable to locate updated files or version
- Unable to locate the executable file

**Note:** *If a major version is available, you need to purchase the software to upgrade it.*

# Stellar Support

Our Technical Support professionals will give solutions for all your queries related to Stellar products.

You can either call us or go online to our support section at <http://www.stellarinfo.com/support/>

For price details and to place the order, click <https://www.stellarinfo.com/email-repair/edb-pst-converter/buy-now.php>

Chat Live with an Online technician at <http://www.stellarinfo.com>

Search in our extensive Knowledgebase at <http://www.stellarinfo.com/support/kb/>

Submit enquiry at <http://www.stellarinfo.com/support/enquiry.php>

E-mail to Stellar Support at [support@stellarinfo.com](mailto:support@stellarinfo.com)

# Convert Offline EDB

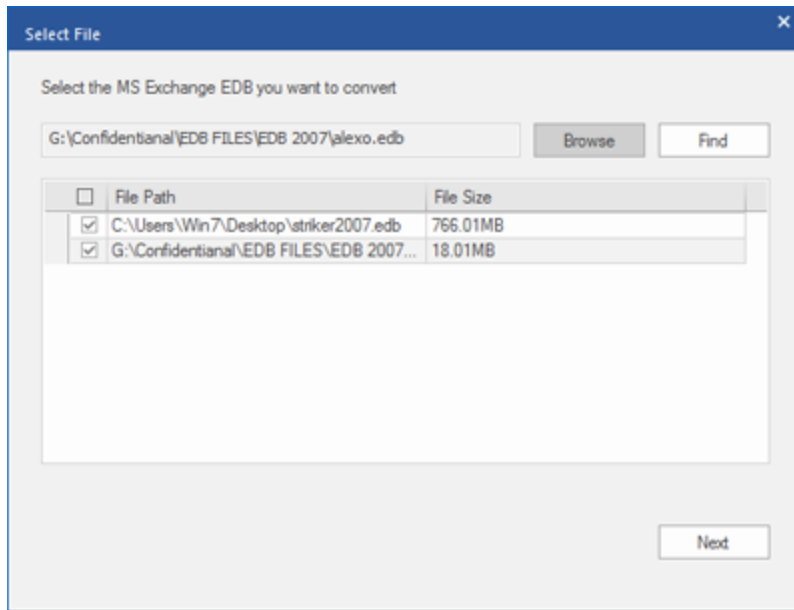
- Select EDB File
- Scan EDB File
- Save Scanned File
  - Export All Mailbox to Exchange Server
    - How to Create Mailbox?
  - Export Single Mailbox to Exchange Server
  - Export Mailbox in Office 365
  - Save Mailbox to PST, MSG, EML, HTML, RTF, PDF
  - Save Search Results
  - Save & Load Scan Info



# Select EDB File

## To Select an EDB File:

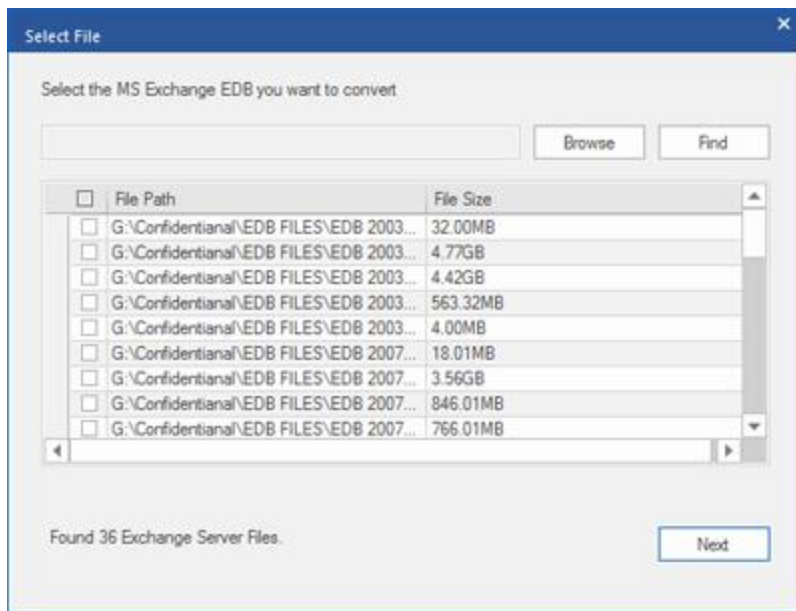
- Click **Select EDB File** from **Home Ribbon**. **Select File** dialog box opens.
- Click **Browse** to select the EDB file that you want to convert.



**Stellar Converter for EDB** also allows you to find for EDB files in your computer's hard drive, in case you don't know their location.

## To Find an EDB File:

- Click **Find** in **Select File** dialog box. **Browse for Folder** dialog box opens.
- After the search is complete, list of EDB files found in the selected drive / folder is shown in **Select File** dialog box as shown below:



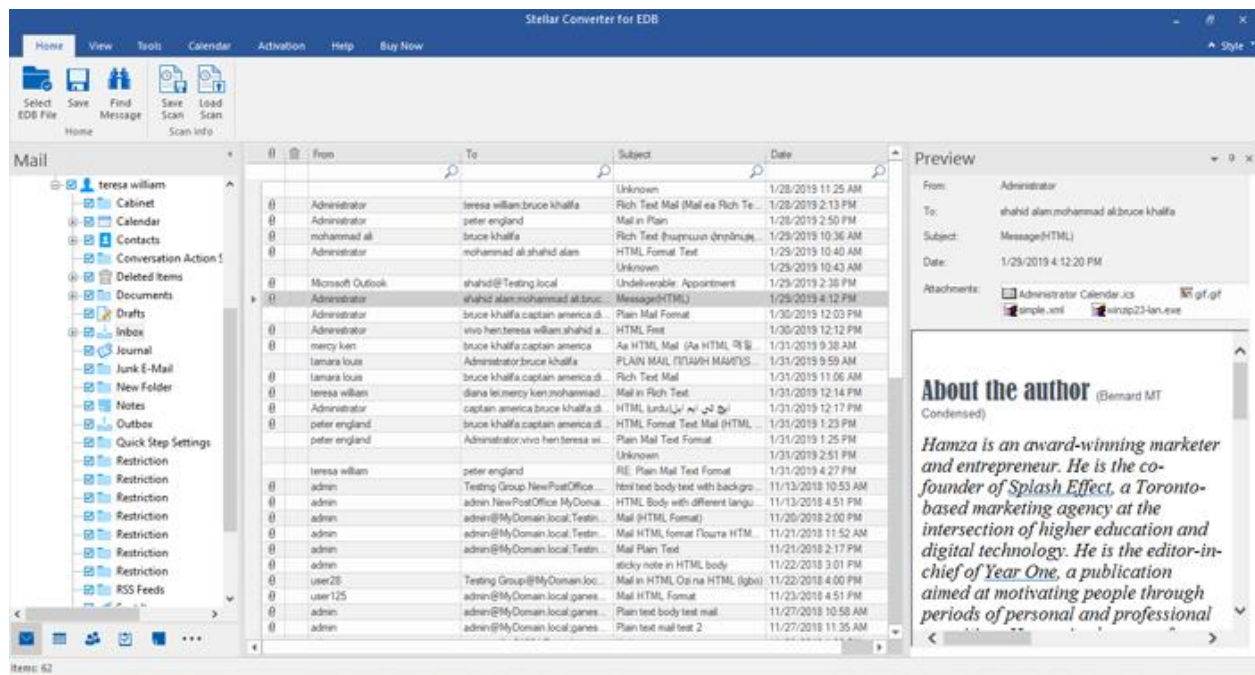
- Select file you wish to convert from this list and click **Next**.

**Note:** Maximum of 4 files can be scanned at a time using both options - **Find** and **Browse**.

# Scan EDB File

- After selecting the EDB file that you want to convert, click **Next**.
- Once scanning is complete, you can preview the data of the scanned file.

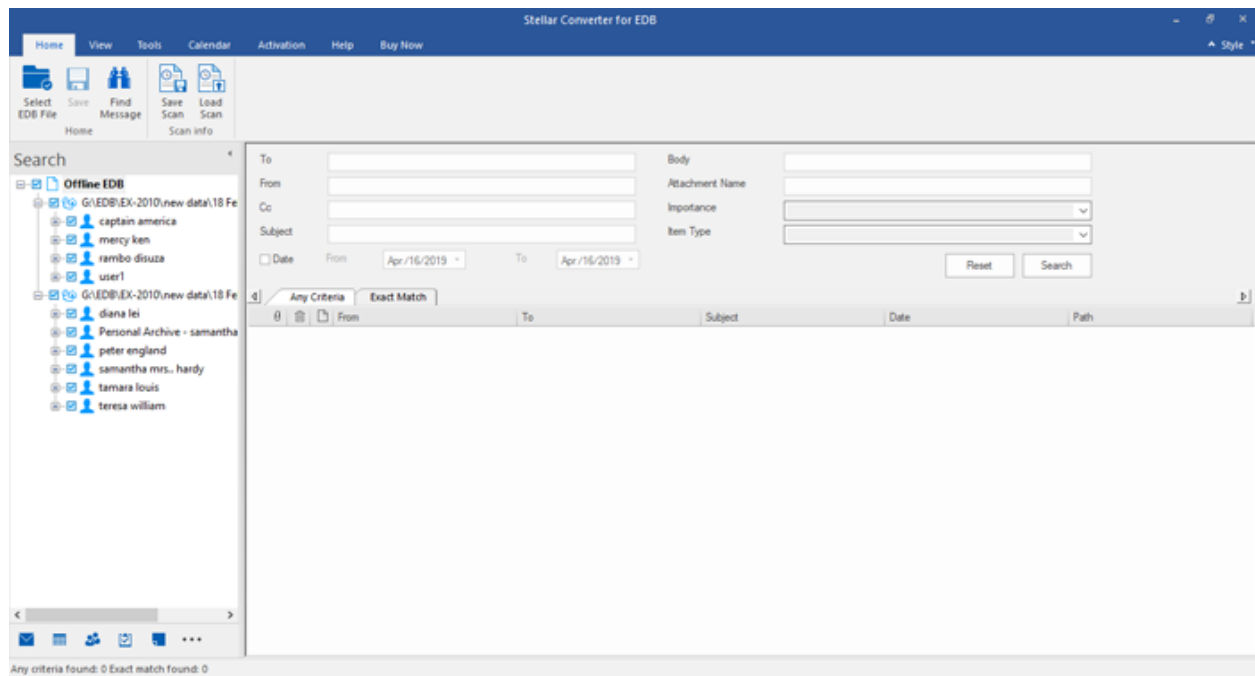
Left pane displays selected EDB filename under Root node in a tree like structure while the Middle pane displays the list of converted mails. Click on any mail in the middle pane to see its content, which is displayed in right pane as shown below:



**Stellar Converter for EDB** also allows you to search for particular mails from the scanned file.

To search for particular mails:

- Click on **Find Message** button on **Home Ribbon**, or select **Search** from the Preview Tab.



- Enter your criteria for any of the given attributes and then click **Search** to search for mails. However, you can only select one EDB at a time to search for mails. In order to modify the criteria, click **Reset** and enter the details again.

# Save Scanned Files

Repaired files can be exported/ saved to various formats.

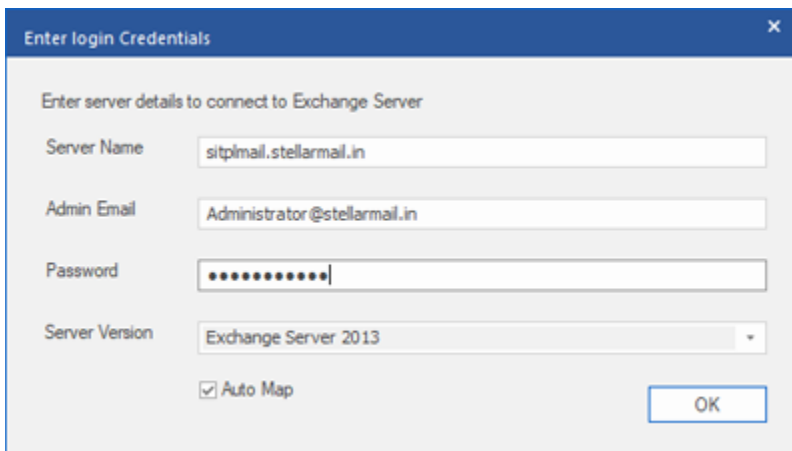
- Export All Mailbox to Exchange Server
  - How to Create Mailbox?
- Export Single Mailbox to Exchange Server
- Export Mailbox in Office 365
- Save Mailbox to PST, MSG, EML, HTML, RTF, PDF

# Export All Mailbox to Exchange Server

To export mails to Live Exchange Server:

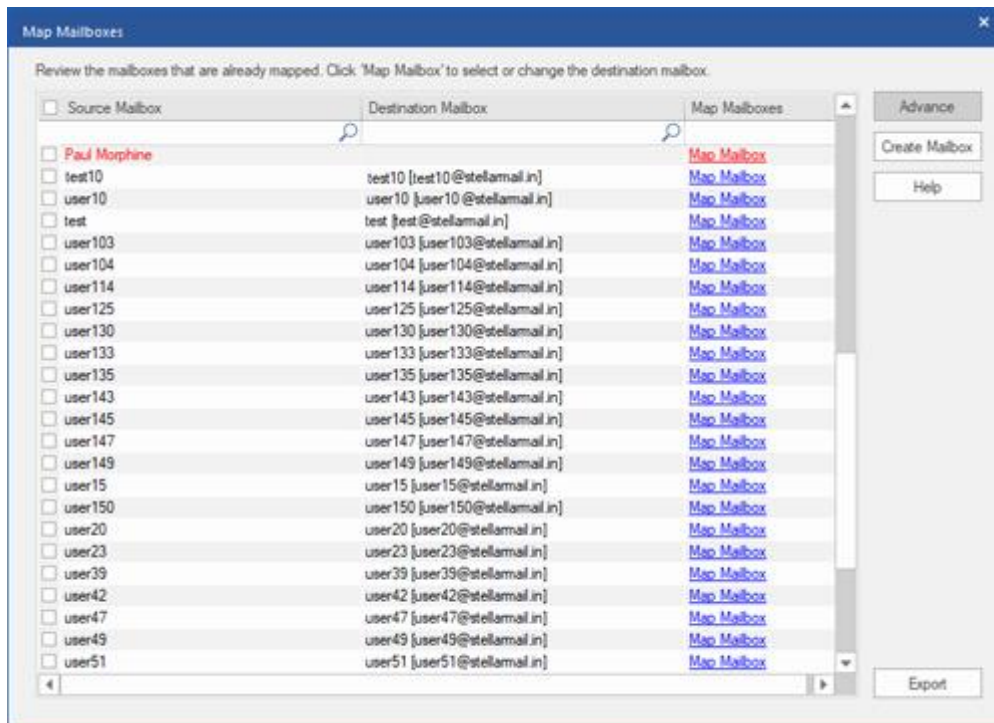
1. Click **Save** button in **Home Ribbon**. A dialog box opens.
2. Select **Live Exchange** checkbox and click **Next**. A **Enter Login Credentials** dialog box opens.
3. The dialog box requires the following fields:
  - **Server Name:** Enter the name of the Exchange Server.
  - **Admin Email ID:** Enter the administrator email id for the Exchange Server.
  - **Password:** Enter the password of the administrator login id of the Exchange Server.
  - **Server Version:** Select the Exchange Server version from the drop-down ribbon.

Click **OK** to continue.



4. **Map Mailboxes** dialog box opens displaying mapped and unmapped mailboxes. The dialog box consists of the following options:
  - **Source Mailbox:** Source Mailbox provides a list of scanned mailboxes from the converted EDB file. You can search for a specific mailbox to be mapped to a particular destination mailbox.
  - **Destination Mailbox:** Destination Mailbox provides a list of scanned mailboxes on the Exchange Server. You can search for a specific mailbox that has been auto-mapped to a particular source mailbox.

- **Advance:** Click Advance to filter the scanned results before saving.
- **Create Mailbox:** This option allows you to create a new mailbox to map any user. To know the steps to create a new user, click [here](#).
- Click "**Map Mailbox**" in the dialog box to select/ change the destination mailbox.



Check/ Uncheck the desired user mailbox and click **Export** button to start exporting the data.

**Note:**

- Check the **Auto Map** checkbox if you want mapping to be done automatically. To map the mailboxes manually, uncheck the **Auto Map** checkbox. **Auto Map** automatically maps the source mailbox to destination mailbox, if found on the destination server with the same name.
- Click on **Map Mailbox** to select/ change the destination mailbox in Map Mailbox dialog box.
- The server version selected while logging to Live Exchange Server should be similar to that of the system on domain.
- Mailboxes in blue are mapped mailbox and mailboxes in red are unmapped.

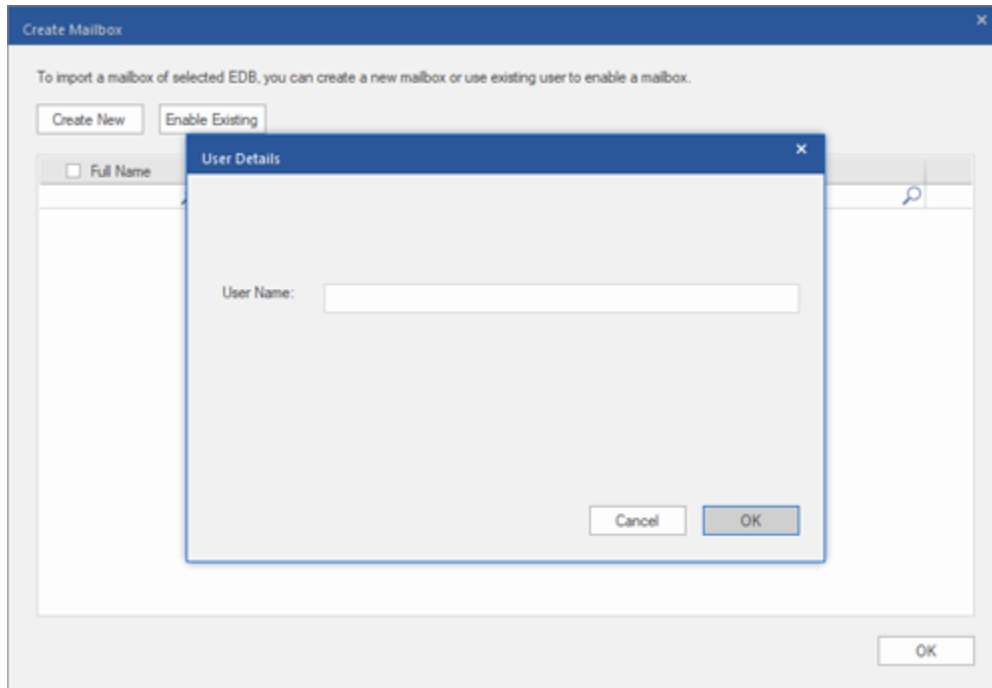
5. The mapped and unmapped source EDB mailboxes are listed.

**Note:** *Full-Mailbox permissions are mandatory for the user to whom the data is being exported.*

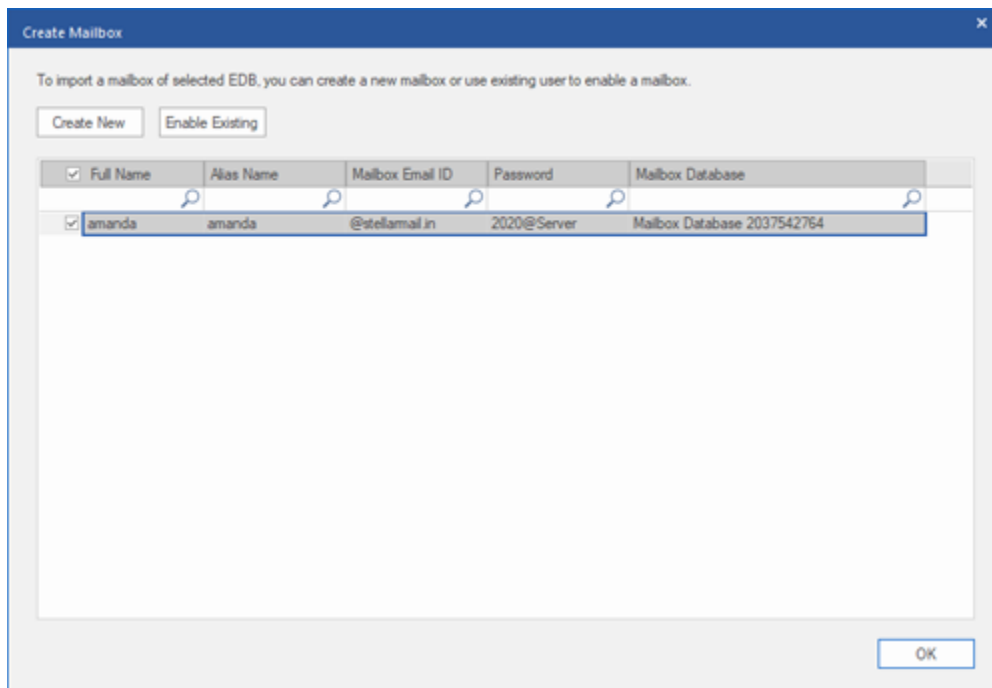


# How to Create Mailbox?

1. Click **Create Mailbox** to create a new mailbox for mapping.
2. Click **Create New**. Enter the **User Name** to be created. Click **OK**.

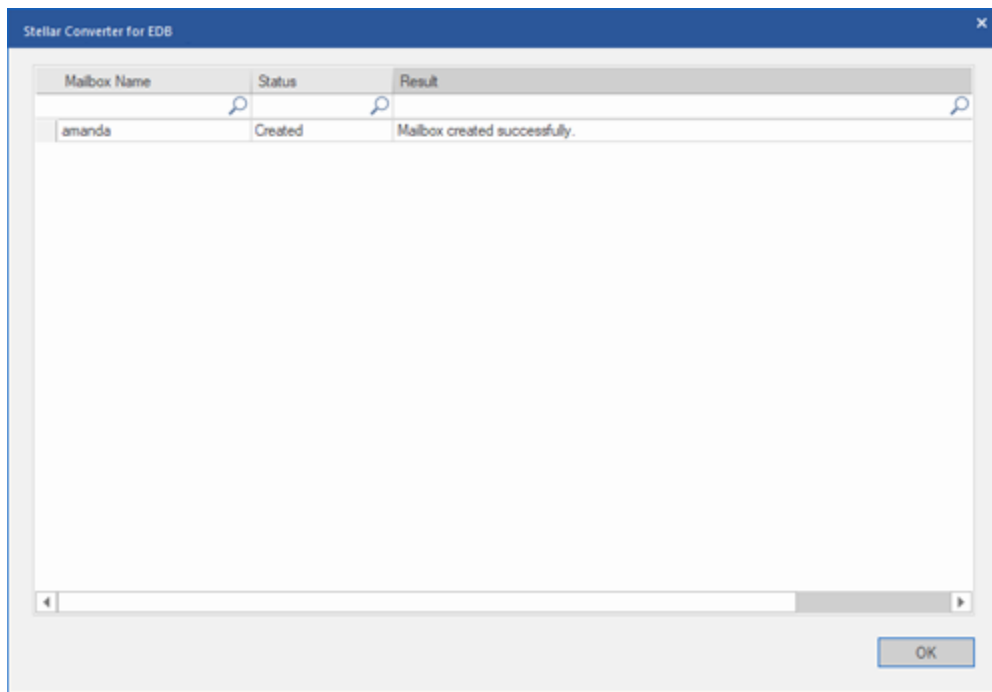


3. Select the desired users to be created. Click **OK**.



**Note:** In order to export data, the user should have the full data access rights.

4. The user's mailbox will be created successfully. Click **OK**.



**Note:**

- The fields that can be edited are : Full Name, Alias Name, Password, and Mailbox Database.

**Create Mailbox**

To import a mailbox of selected EDB, you can create a new mailbox or use existing user to enable a mailbox.

<input type="checkbox"/> Full Name	Alias Name	Mailbox Email ID	Password	Mailbox Database
<input checked="" type="checkbox"/> aise	aise	@stellamail.in	2020@Server	Mailbox Database 2037542764

Mailbox Database 2037542764  
DB13  
archive mailbox  
predefined  
test  
NEWTEST  
Test\_2

- The fields that can not be edited are : Mailbox Domain.

4. In order to enable the user's mailbox, click **Enable Existing**. Disabled users will be listed.

**Create Mailbox**

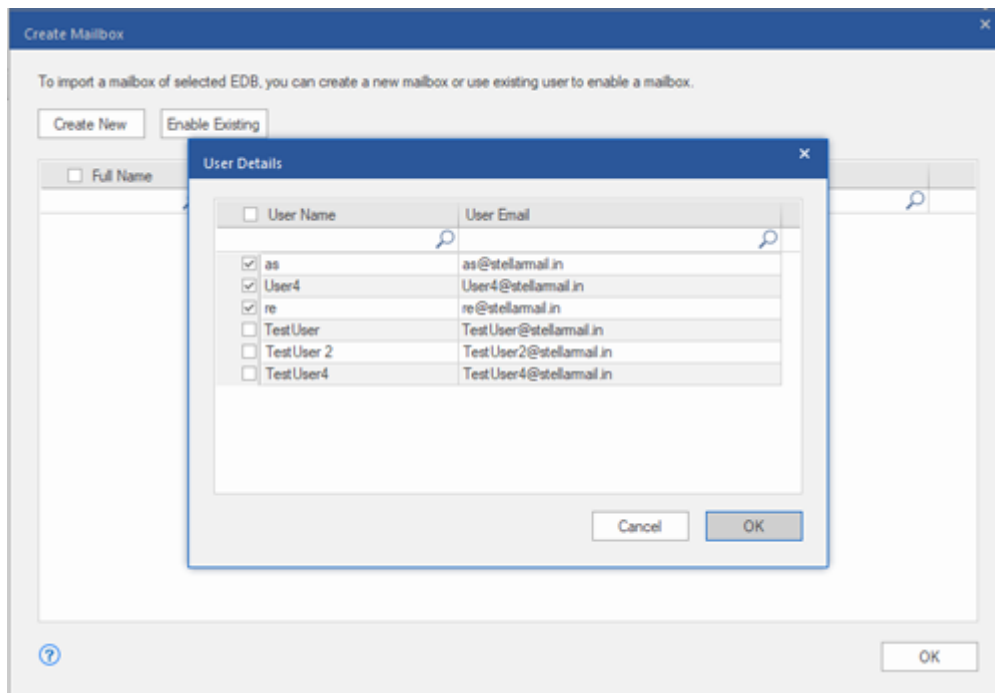
To import a mailbox of selected EDB, you can create a new mailbox or use existing user to enable a mailbox.

☐ Full Name

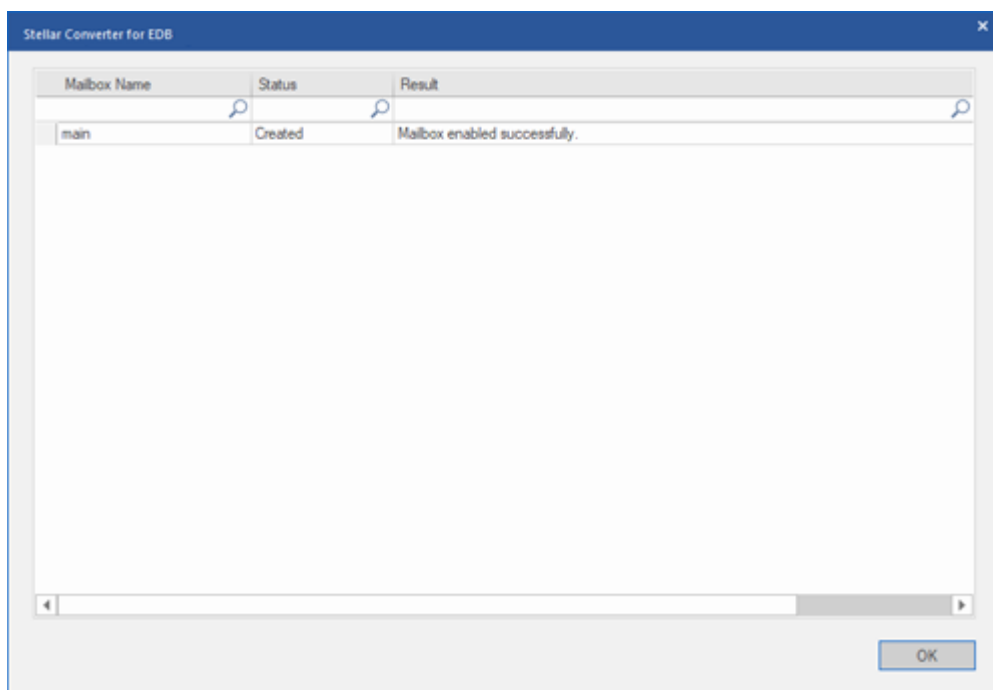
**User Details**

<input type="checkbox"/> User Name	User Email
<input type="checkbox"/> as	as@stellamail.in
<input type="checkbox"/> User4	User4@stellamail.in
<input type="checkbox"/> re	re@stellamail.in
<input type="checkbox"/> TestUser	TestUser@stellamail.in
<input type="checkbox"/> TestUser 2	TestUser2@stellamail.in
<input type="checkbox"/> TestUser4	TestUser4@stellamail.in

5. Check the users you want to enable again. Click **OK**.



- Confirm the checked users and click **OK**. The selected users mailbox will be enabled successfully. Click **OK**.



**Note:**

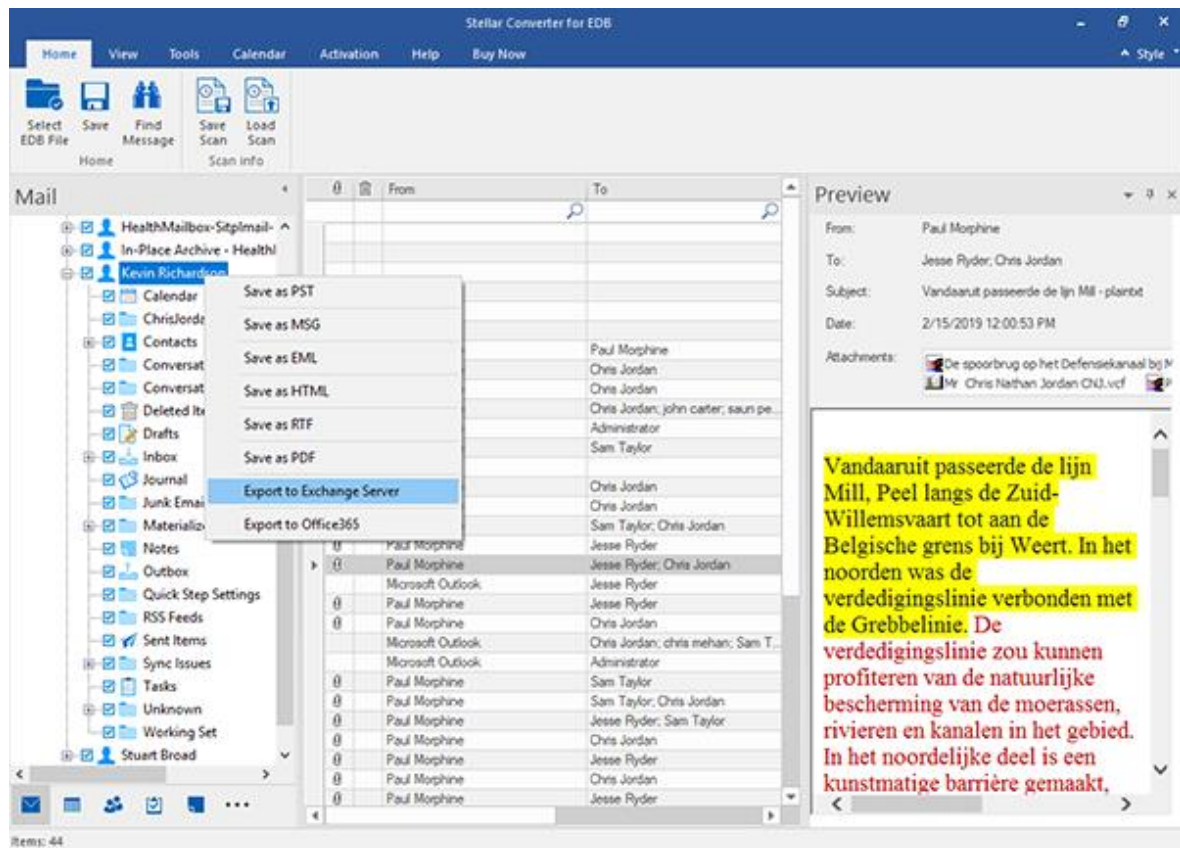
- Enable Existing** is to be used when a specific user has been disabled before.

- *In case of enabling an Existing mailbox only the Mailbox Database field can be changed (you can change the destination Mailbox Database) of the mailbox.*

# Export Single Mailbox to Exchange Server

To save converted mails to a particular mailbox on Exchange Server:

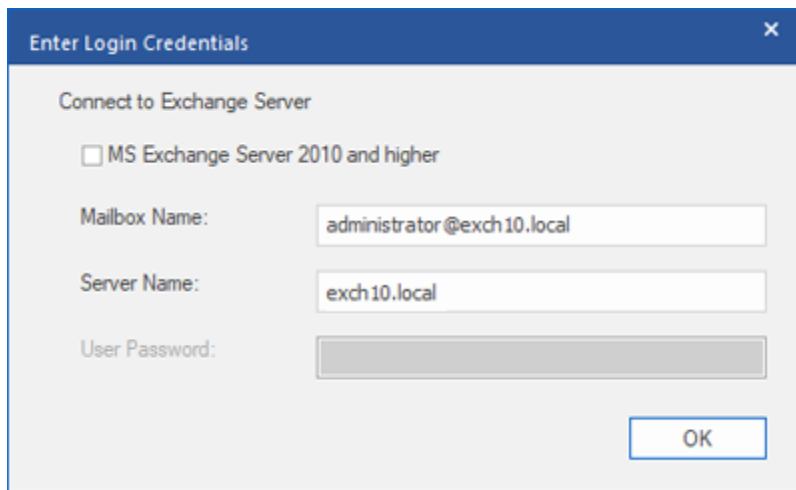
- Right Click on the tree item which you want to export and select **Export to Exchange Server**.



- In **Enter Login Credentials** dialog box, enter the **Mailbox Name** and **Server Name**. Click **OK**.

**Note:**

- By default, the **MS Exchange Server 2010 and higher** checkbox is unchecked.
- If you are using Exchange Server 2010 and higher, keep the **MS Exchange Server 2010 and higher** checkbox checked.



The image shows a Windows-style dialog box titled "Enter Login Credentials" with a close button (X) in the top right corner. The dialog has a light gray background and a blue header bar. Inside, the text "Connect to Exchange Server" is displayed. Below this, there is a checkbox labeled "MS Exchange Server 2010 and higher" which is currently unchecked. Further down, there are three input fields: "Mailbox Name:" containing the text "administrator@exch10.local", "Server Name:" containing the text "exch10.local", and "User Password:" which is an empty password field. At the bottom right of the dialog is an "OK" button.

Enter Login Credentials

Connect to Exchange Server

☐ MS Exchange Server 2010 and higher

Mailbox Name: administrator@exch10.local

Server Name: exch10.local

User Password:

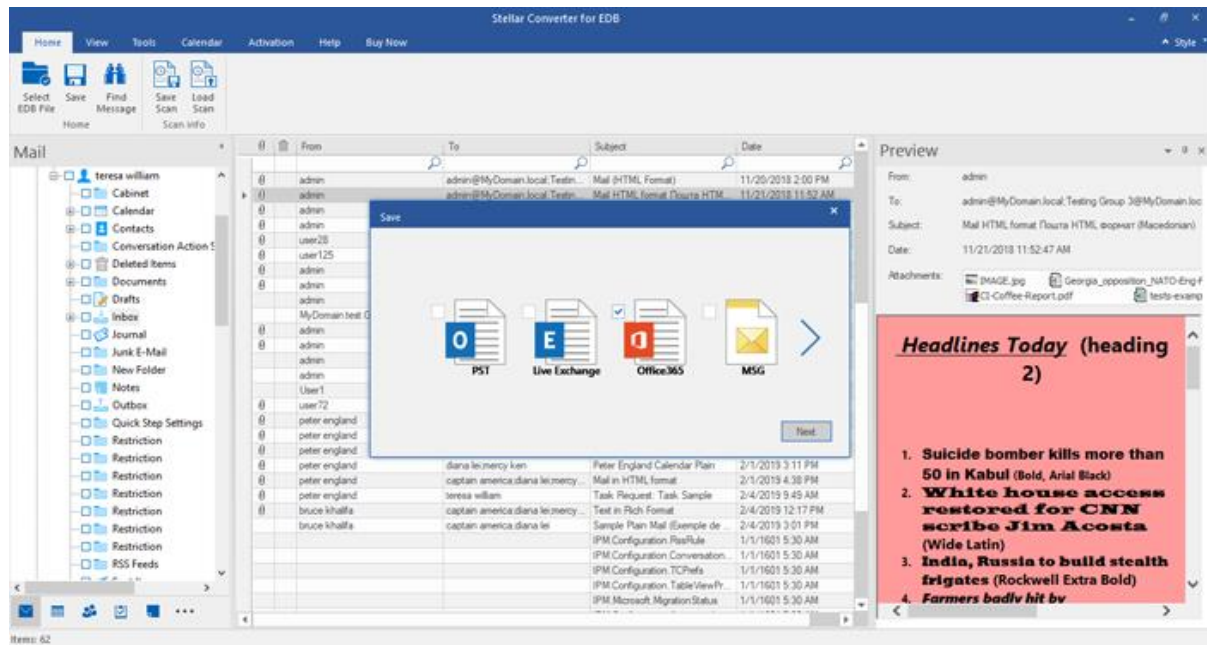
OK

**Note:** In order to export data by right clicking on the mailbox, the local system should be in the domain of the Exchange server on which you are exporting the data.

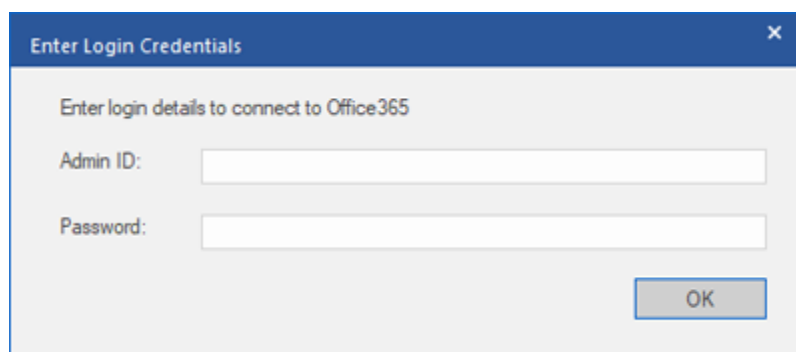
# Export Mailbox to Office 365

To export mails to Office 365:

1. Click **Save** icon in **Home Ribbon**. **Save** dialog box opens.

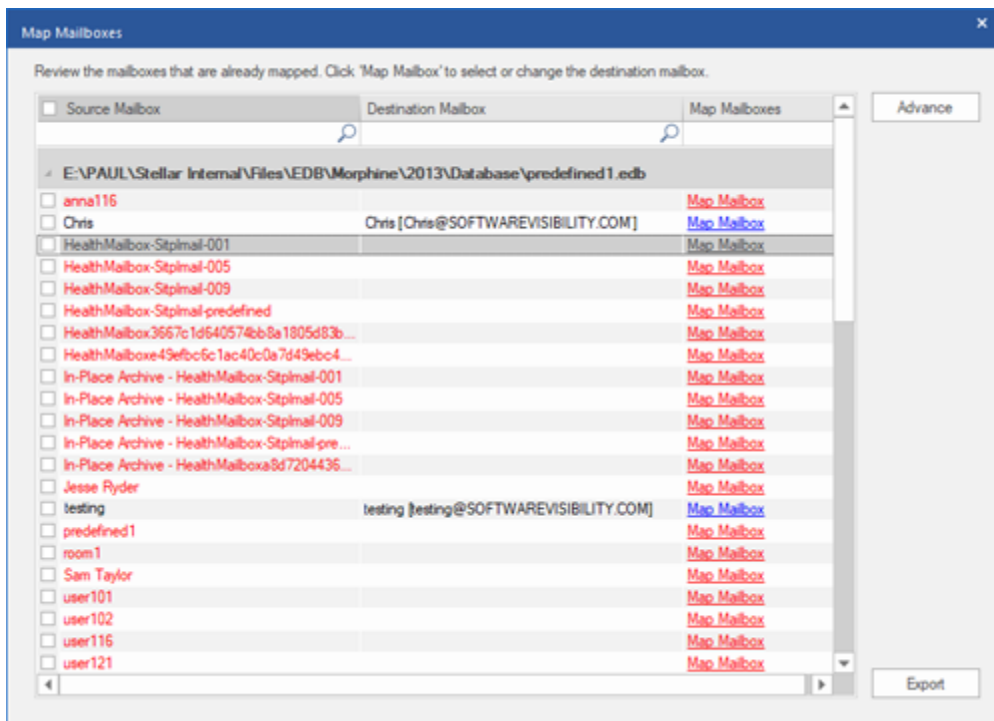


2. Select **Office 365** checkbox and click **Next**. A **Enter Login Credentials** dialog box opens.
3. Enter **Admin ID** (user having administrative rights) and **Password** in **Enter Login Credentials** dialog box. Click **OK** to continue.

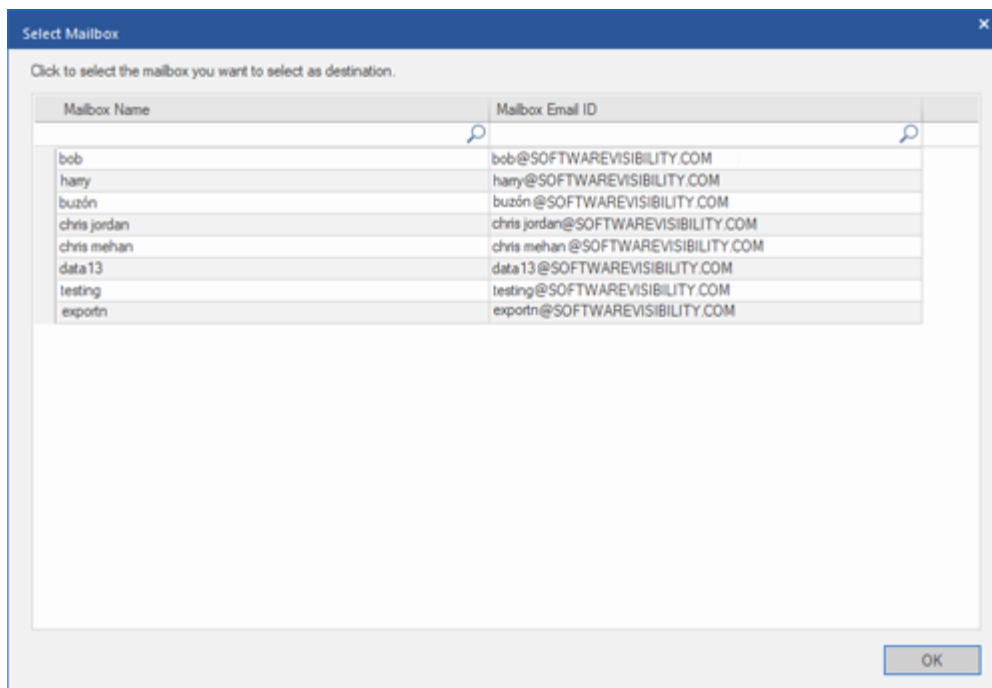


4. The mapped and unmapped source EDB mailboxes are listed.





- In order to manually map the mailbox or change the mapped mailbox, click on **Map Mailbox**. The screen displays all the Office 365 ids that can be mapped. Click **OK**.



Click **Advance** to filter the scanned results before exporting.

**Note:**

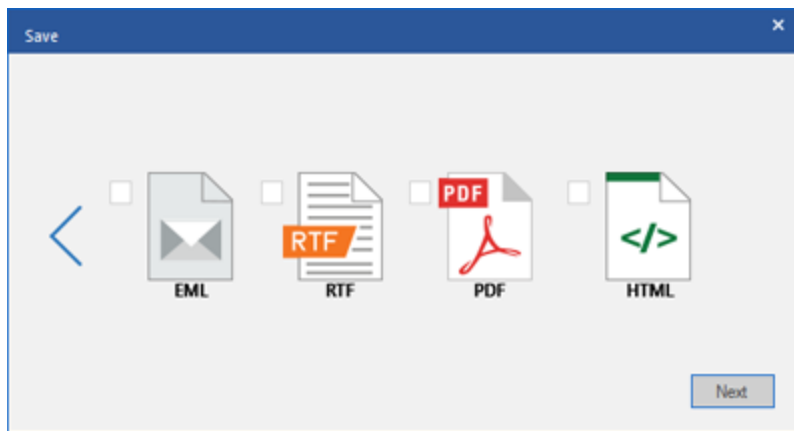
- *You need to have a Microsoft Office 365 user account for exporting data to office 365.*
- *To save mailbox data in office 365 you need to install office 2016 or office 2013 or office 2010 with service pack2.*
- *For Domain systems, you cannot export offline data to office 365.*
- *After mapping, the list displays the E-Mail IDs, of the same domain that was used while logging.*

# Save Mailbox to PST, MSG, EML, HTML, RTF, PDF

**Stellar Converter for EDB** allows you to save the converted files in various formats like PST, MSG, EML, RTF, PDF, and HTML.

**To save the converted files:**

- Click **Save** from **Home Ribbon**.
- Select the required format and click **Next**.
- Browse the destination in the **Select Destination** dialog box where you want to save the file. Click **OK**.



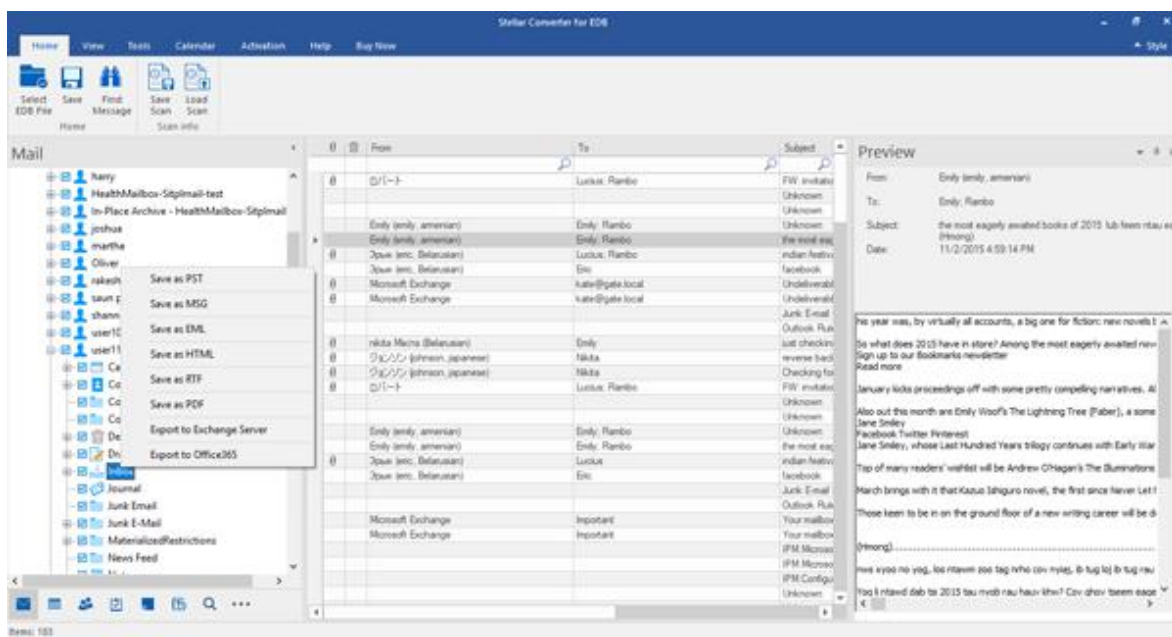
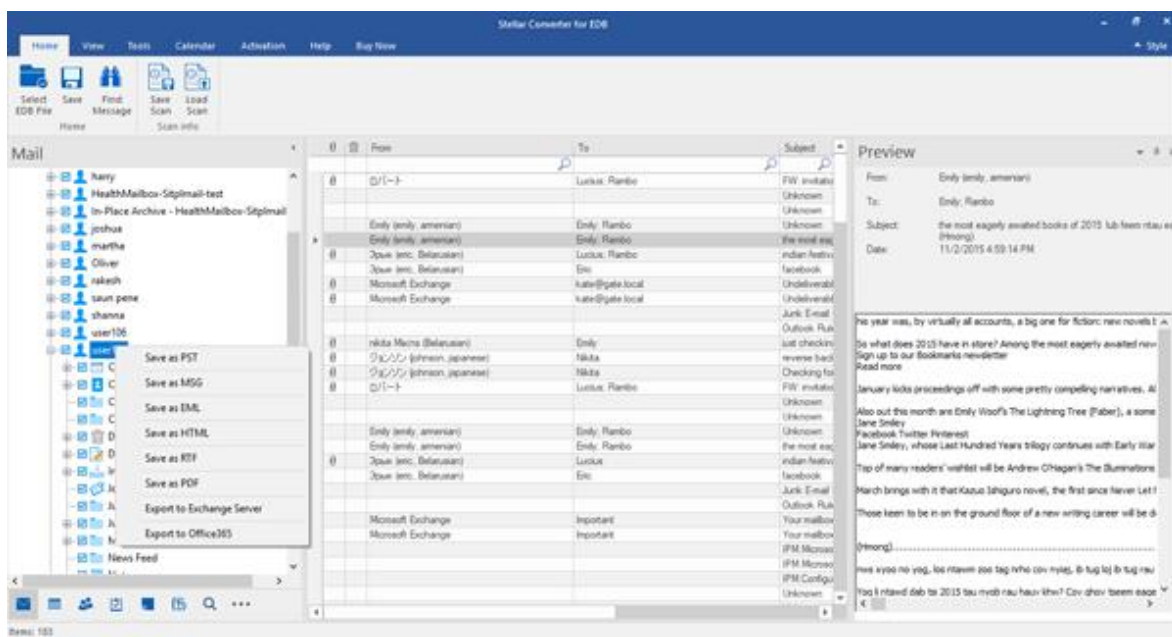
Click **Apply Filter** to filter the scanned results before saving.

Using **Stellar Converter for EDB**, you can save individual mailboxes in either of the given formats.

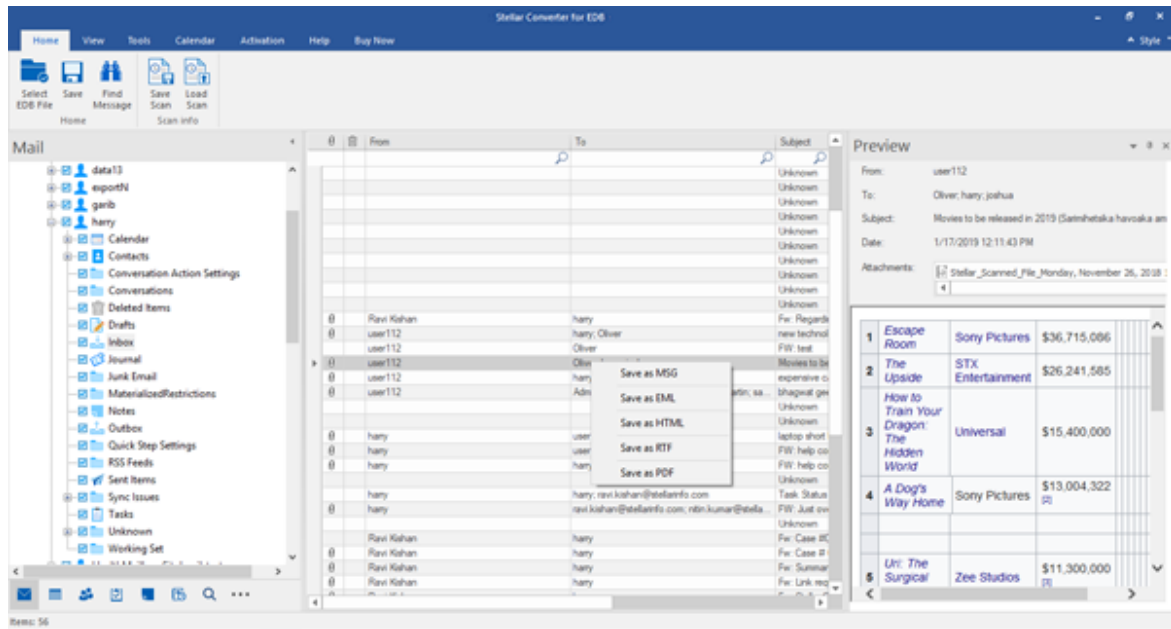
**To save mailboxes or mailbox item individually from the tree in the left pane, simply right-click on it and:**

- Select **Save as PST** to save the mailbox in PST format.
- Select **Save as MSG** to save the mailbox in MSG format.
- Select **Save as EML** to save the mailbox in EML format.
- Select **Save as HTML** to save the mailbox in HTML format. (Attachments cannot be saved, however, their names are visible)
- Select **Save as RTF** to save the mailbox in RTF format. (Attachments cannot be saved, however, their names are visible)

- Select **Save as PDF** to save the mailbox in PDF format. (CC of the mails is not shown and attachments cannot be saved, however, their names are visible)
- Select **Export to Exchange Server** to export the mailbox to exchange server.
- Select **Export to Office 365** to export the mailbox to Office 365.



**Note:** You can also right click on a particular mail to save it individually in MSG, EML, HTML, RTF, and PDF format from the middle pane.



# Save Search Results

Search results can be saved in PST, MSG, EML, HTML, RTF, and PDF formats after the successful search using the Search Criteria option.

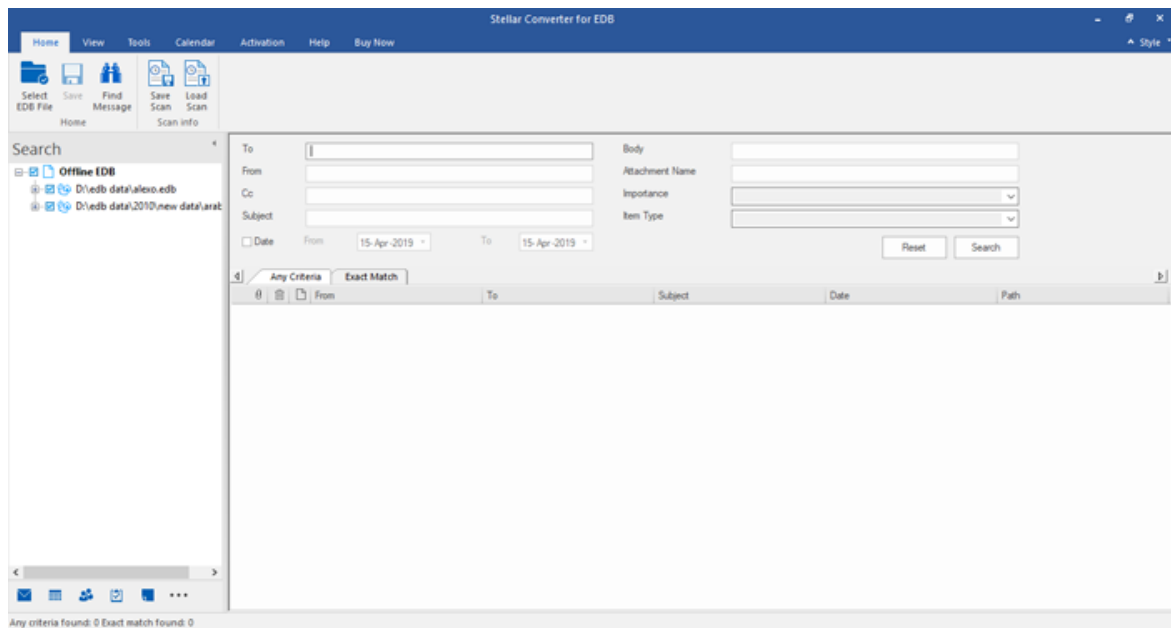
**Stellar Converter for EDB** allows you to perform the search operation for the scanned mailbox. The search operation displays the results as per the criteria specified. The search results are displayed depending on Any Criteria or Exact Criteria. You can switch between the view tabs depending on the requirements.

There are 2 different ways to search for the specific results of the scanned mailbox:

- Click on **Find Message** button in the **Home** ribbon.
- Click on **Search** icon in the preview tabs.

The fields that refine the search results are:

- **To** : This filter displays all the mails that have been sent to the e-mail id entered.
- **From** : This filter displays all the mails that have been received from the e-mail id entered.
- **Cc** : This filter displays all the mails that have been marked as cc to the e-mail id entered.
- **Subject** : This filter displays all the mails with the entered subject heading.
- **Body** : This filter displays all the mails with the entered mail body text.
- **Attachment Name** : This filter displays all the mails that have been sent/ received with the specific attachment name entered.
- **Importance** : This filter displays all the mails that have pre-defined priority level. Select the priority level from the drop-down.
- **Item Type** : This filter displays all the mails that have been read or unread. Select the type of the mail from the drop-down.
- **Date** : This filter allows user to specify a starting and ending date for which the user wants to include/ exclude the mails for saving/ exporting.

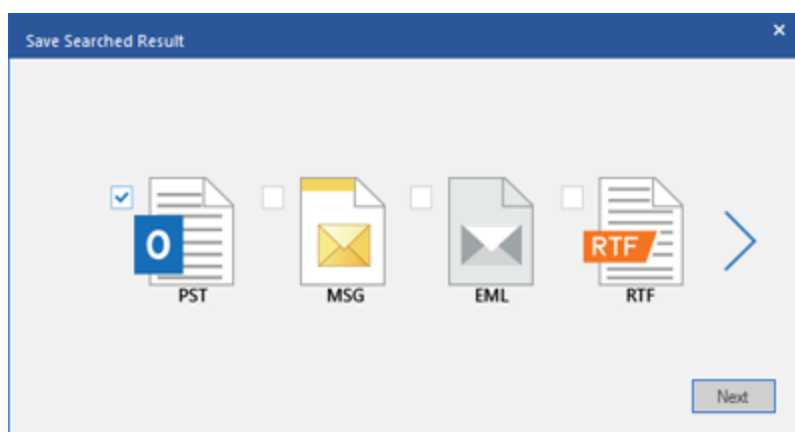


After entering the desired criteria, click **Search**. To reset the criteria, click **Reset**.

**Note:** Data of the currently selected view tab is saved.

**To save search results:**

- Click **Save** from **Home Ribbon**.
- Select the required format from **Save Search Results dialog box** and click **Next**.
- Browse the destination in the **Select Destination** dialog box where you want to save the file. Click **OK**.



**Note:**

- *After search is complete, you can right click on messages to save them individually.*
- *Close Microsoft Outlook, if open, to save the mailboxes.*

Click ***Apply Filter*** to filter the search results before saving.

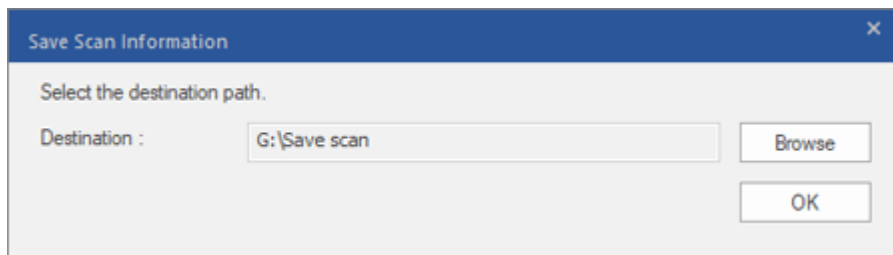


# Save & Load Scan Info

With **Stellar Converter for EDB for Offline EDB**, you can save the scan information of the converted files, in case you need to access it at a later stage.

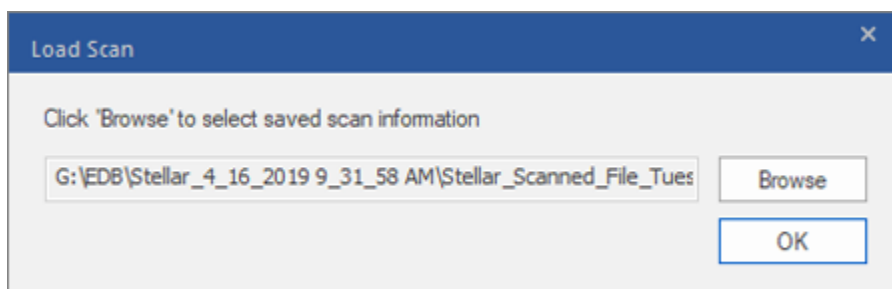
## To save the scan info:

- From **Home Ribbon**, select **Save Scan**. **Save Scan Information** dialog box displays.
- Click **Browse** to select the destination where you want to save the scan info. Click **OK**.



## To load the scan info:

- From **Home Ribbon**, select **Load Scan**. **Load Scan** dialog box displays.
- Click **Browse** to select the location of the .img file from which you want to load the scan info. Click **OK**.



# Convert Online Exchange

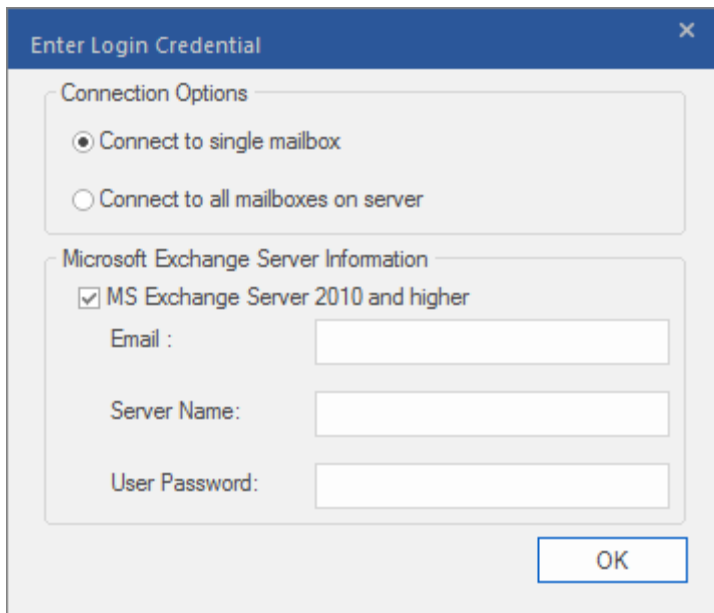
- Connect to Single / All Mailboxes
- Convert Online EDB
- Grant Full Mailbox Permissions in MS Exchange Server 2003 and 2000
- Grant Full Mailbox Permissions in MS Exchange Server 2016, 2013, 2010 and 2007
- Save Converted Files
- Save Contacts

# Connect to Single / All Mailbox(s)

For Online conversion of EDB to PST Files, you need to connect to mailboxes on Exchange Server.

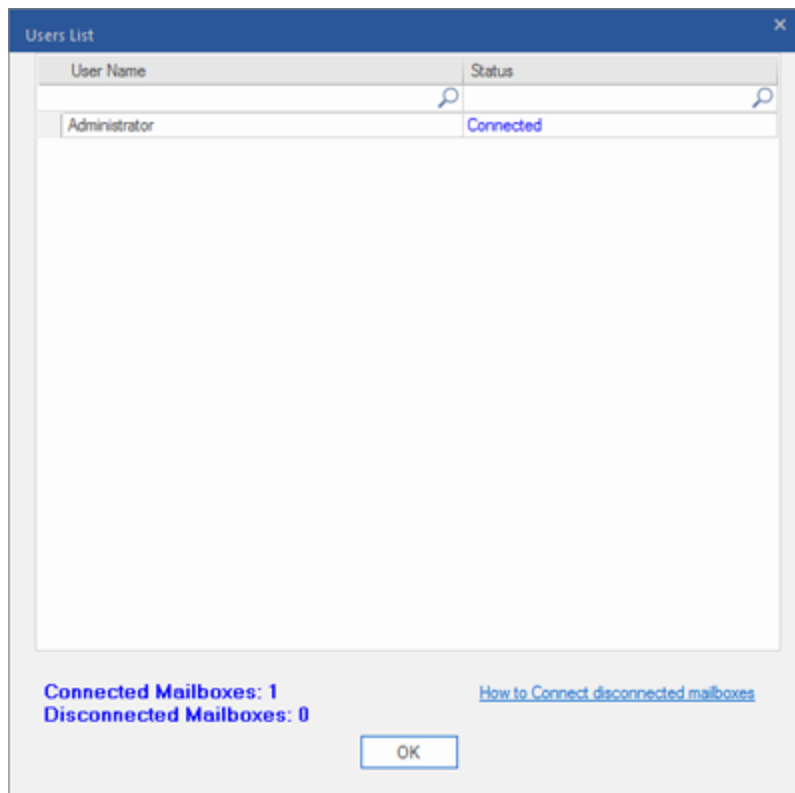
**To convert EDB from single mailbox on Exchange Server:**

- Click **Select Server** from **Home** Ribbon.
- 'Enter Login Credential' dialog box will appear.



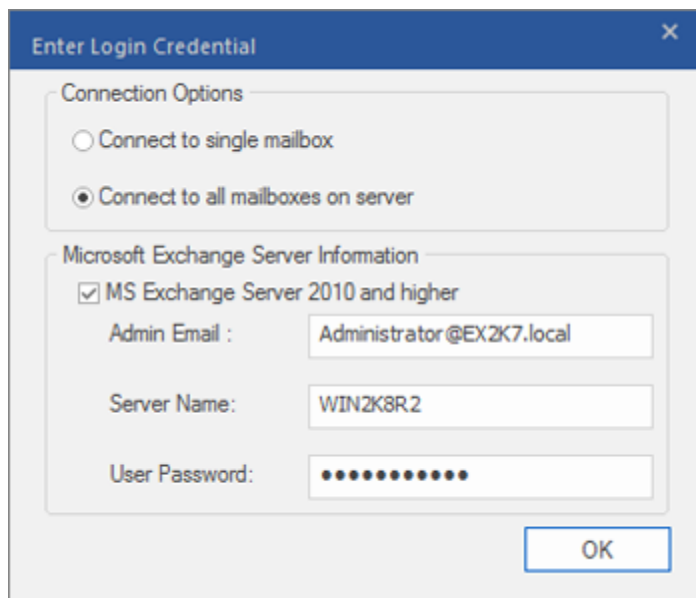
The screenshot shows a dialog box titled "Enter Login Credential". It has a blue header bar with a close button (X). The dialog is divided into two main sections. The first section, "Connection Options", contains two radio buttons: "Connect to single mailbox" (which is selected) and "Connect to all mailboxes on server". The second section, "Microsoft Exchange Server Information", contains a checked checkbox labeled "MS Exchange Server 2010 and higher". Below this checkbox are three text input fields labeled "Email :", "Server Name:", and "User Password:". An "OK" button is located at the bottom right of the dialog.

- Select **Connect to Single Mailbox** from **Connection Options**.
- Enter **Mailbox Name** and **Server Name** (for MS Exchange 5.5 / 2000 / 2003 / 2007) or check the Exchange Server 2010 / 2013 / 2016 checkbox to enter Email ID, Server name and password (for MS Exchange 2010 / 2013 / 2016) in **Microsoft Exchange Server Information** section.
- Click **OK**. The application will start connecting to the Exchange Server and once the connection is established, a window containing name and status (connected / disconnected) of the mailbox will be displayed.

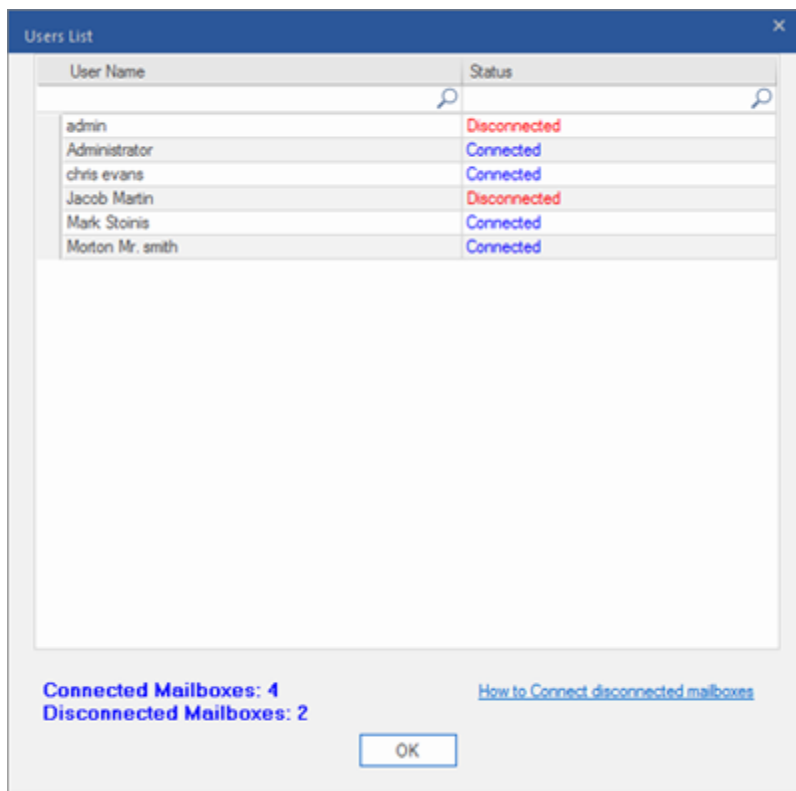


To convert EDB from all mailboxes on Exchange Server:

- Click Select Server from **Home** Ribbon.
- 'Enter Login Credential' dialog box will appear.



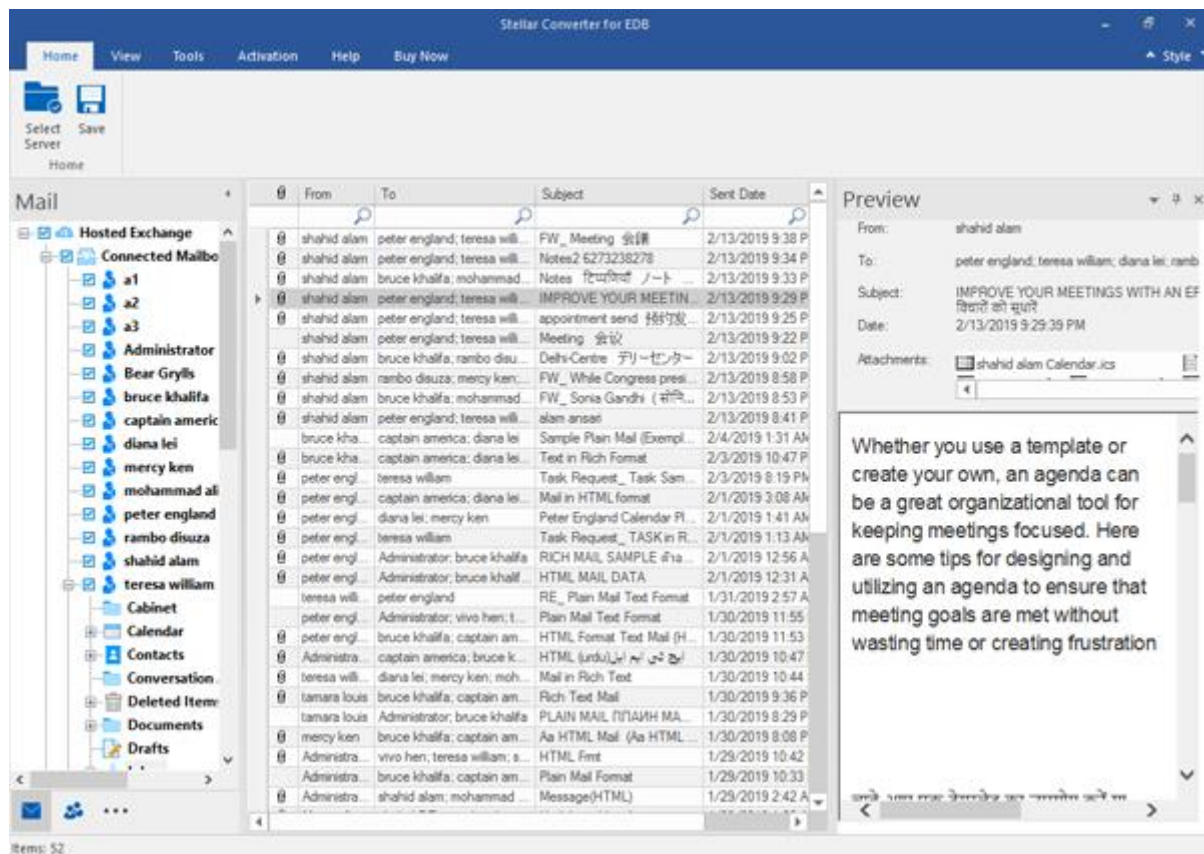
- Select **Connect to all Mailboxes on Server** from **Connection Options**.
- Enter **Admin** and **Server Name** (for MS Exchange 5.5 / 2000 / 2003 / 2007) or check the Exchange Server 2010 / 2013 / 2016 checkbox to enter **Admin Email ID**, **Server name** and **password** (for MS Exchange 2010 / 2013 / 2016) in Microsoft Exchange Server Information section.
- Click **OK**. Once the application has established a connection with the Exchange Server, a window displays list of all mailboxes and their status with total number of connected / disconnected mailboxes.



# Convert Online EDB

Once **Stellar Converter for EDB** establishes a connection with Exchange Server, a window displays mailbox and its status. If you have selected **Connect to all mailboxes on server** option, the window displays a list of all mailboxes and their status with total number of connected and disconnected mailboxes. Click **OK** to close the window and preview the converted file.

Left pane displays selected EDB filename under Root node in a tree like structure while the Middle pane displays the list of converted mails. Click on any mail in the middle pane to see its content, which is displayed in right pane as shown below.



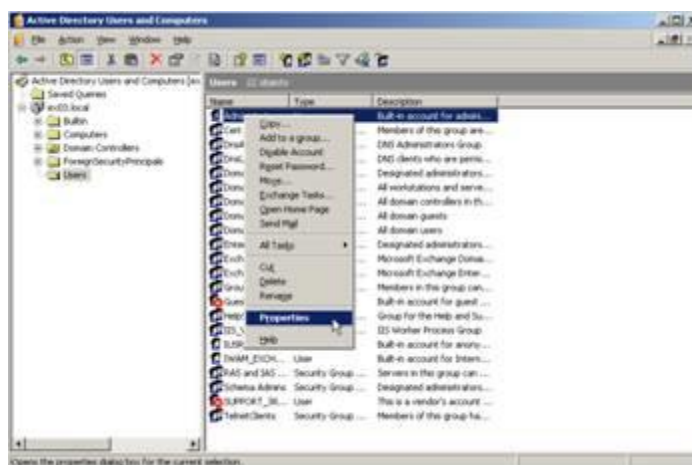
# Grant Full Mailbox Permissions in MS Exchange Server 2003 and 2000

In Exchange Server 2003 and 2000, by default even accounts having Enterprise Administrator privileges are not allowed to access all mailboxes of the Exchange Server. Even administrators have no right to open mailbox on any of the servers. Thus, you can access only mailboxes of your account, even if you have full admin, domain admin or enterprise admin rights. This limitation can be overcome by certain methods. But these methods can be applied only if they conform with security and privacy policies. We will discuss these methods to grant Full Mailbox Permission access rights in detail.

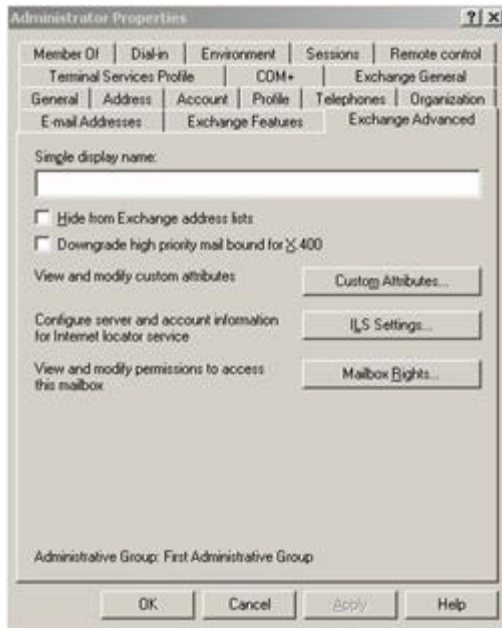
## Access a Single Mailbox

If you have the proper Exchange Server administrative rights, you can follow the underlying procedure to access a single mailbox in Exchange 2003 and 2000.

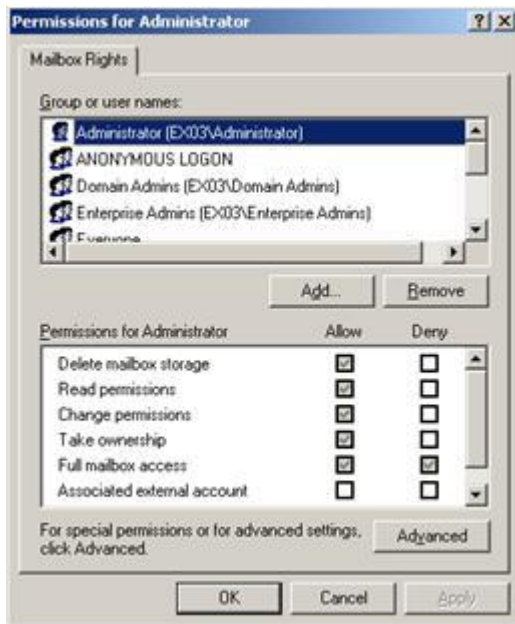
- Click **Start** menu.
- In **Run** dialog box, type **mmc dsa.msc**.
- Click **OK**. Active Directory window is displayed.
- If **Advanced Features** is not selected, select it in **View** menu options.
- In the list of users shown in **Active Directory**, right-click on the user whose mailbox permission is to be given. Select **Properties** option.



- In the [User] **Properties** dialog box, click **Exchange Advanced** tab.

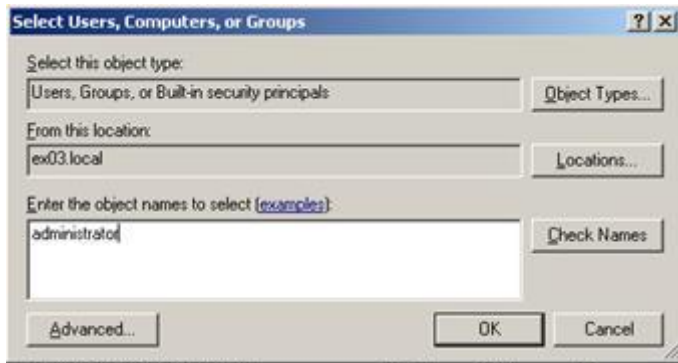


- In **Exchange Advanced** window, click **Mailbox Rights** button. [User] Permission dialog box is displayed.



- In **Permission** dialog box, click the user or group whose mailbox is to be accessed. If user is not present in the list click **Add** button. Enter the object name and click **OK**.



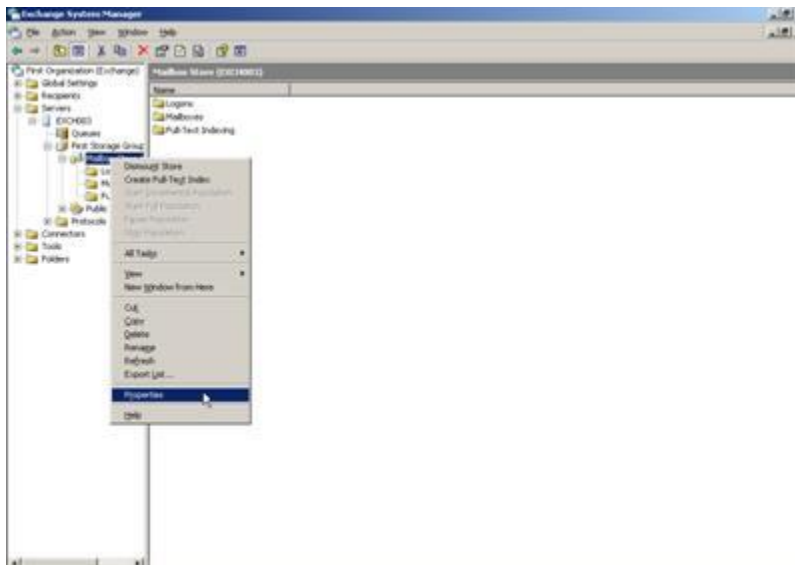


- Select **Full mailbox access** option under **Allow** column.
- Click **Apply** and then click **OK**.

### Access to Mailboxes of a Specific Mailbox Store

If you have proper **Exchange Server** administrative rights, you can follow the underlying procedure to access mailbox on a specific store in Exchange Server 2003 and 2000.

- Run **Exchange System Manager** (ESM).
- Navigate and select required **Mailbox Store** in the appropriate server object.
- Right-click on **Mailbox Store** and click **Properties** option. Properties dialog box appears.



- Click **Security** tab option.

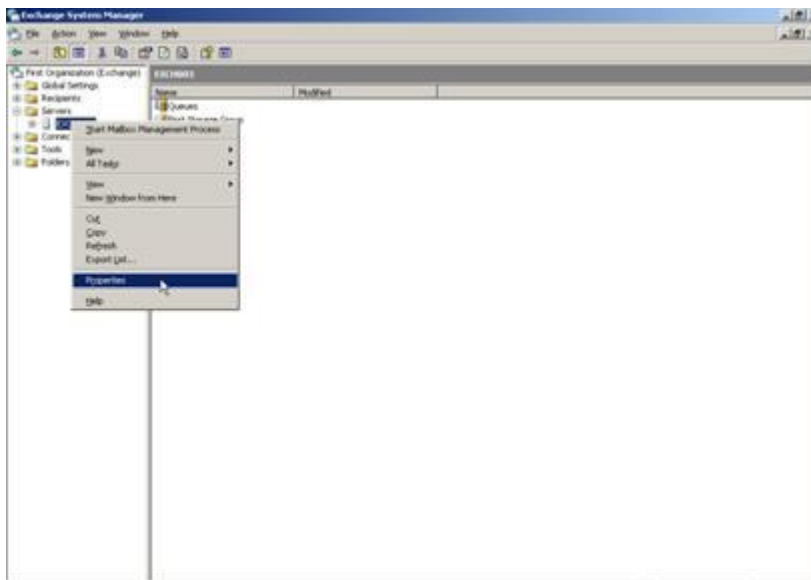


- In **Properties** dialog box, click the user or group whose mailbox is to be accessed. If user is not present in the list click **Add** button. Enter the object name and click **OK**.
- Select **Full Control** options under **Allow** column.
- Click **Apply** and then click **OK**.

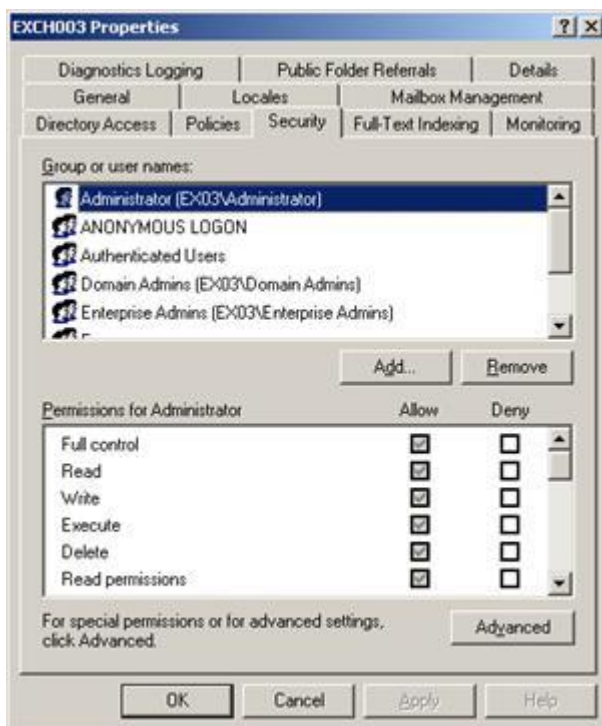
### If Mailbox is on a Specific Server

If you have the proper 'Exchange Server' administrative rights, you can follow the underlying procedure to access mailbox on a specific Server in Exchange 2003 and 2000.

- Start **Exchange System Manager**.
- Navigate to desired **Administrative Group** and then the **Server** under the servers node. Right-click on the selected server and choose **Properties** option.



- Click **Security** tab.



- In **Properties** dialog box, click the user or group whose mailbox is to be accessed. If user is not present in the list click **Add** button. Enter the object name and click **OK**.
- Select **Full Control** under **Allow** column.
- Click **Apply** and then click **OK**.

Wait for few minutes depending on number of domain controllers, **Global Catalogs** and site replication schedules and intervals for the changes to take place.

# Grant Full Mailbox Permissions in MS Exchange Server 2016, 2013, 2010 and 2007

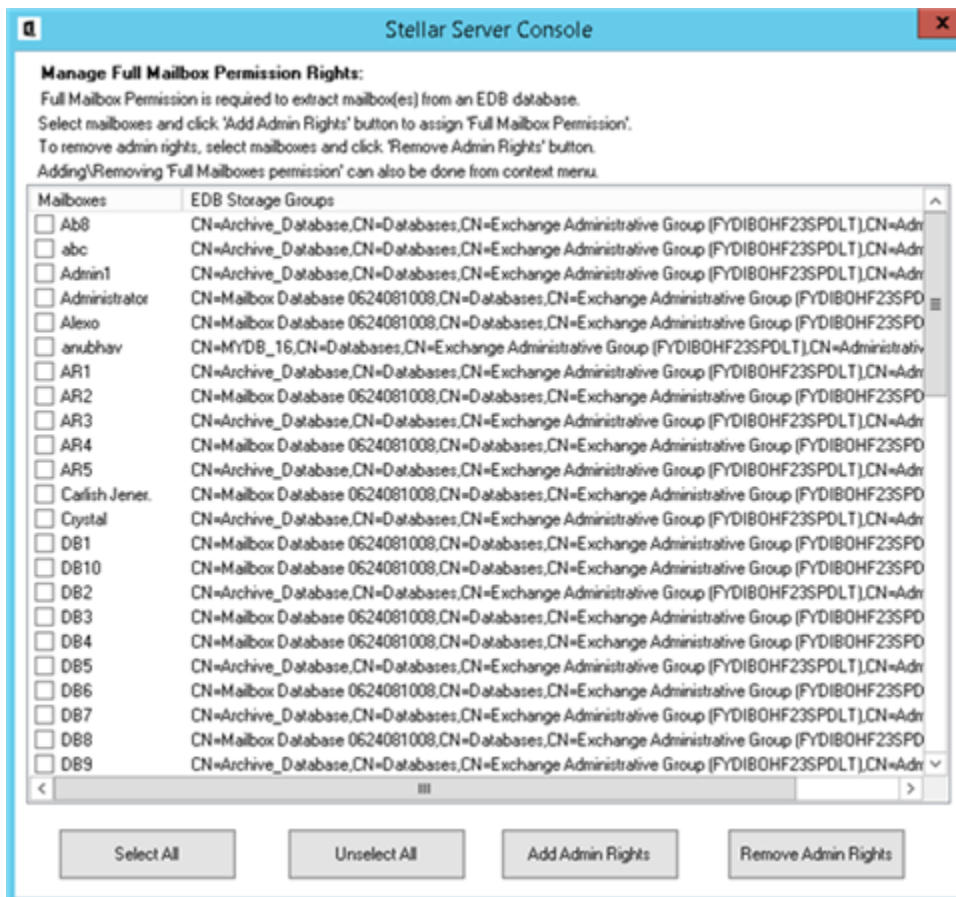
If you have MS Exchange Server 2016, 2013, 2010 or 2007 with .Net framework 3.5 or higher, then you need to use **Stellar Server Console.exe** to provide the Full Mailbox Permission to disconnected mailboxes.

**To grant Full Mailbox Rights using Stellar Server Console.exe:**

- Launch **Stellar Server Console.exe**. **Login Details** dialog box opens.



- After providing **Domain Name**, **User Name** and **Password**, you will get a window with list of mailboxes as shown below:



- To select all the mailboxes, press **Select All**.
- To deselect all the mailboxes, press **Unselect All**.
- To give Full Mailbox Rights to selected mailbox (s), press **Add Admin Rights**.
- To remove Full Mailbox Rights from the selected mailbox (s), press **Remove Admin Rights**.

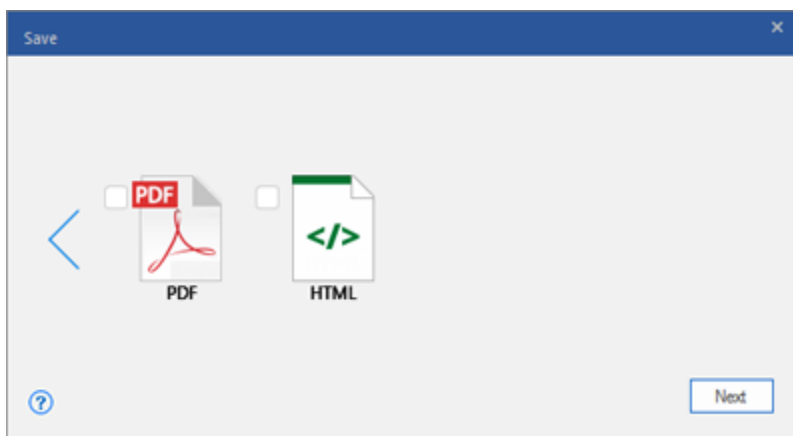
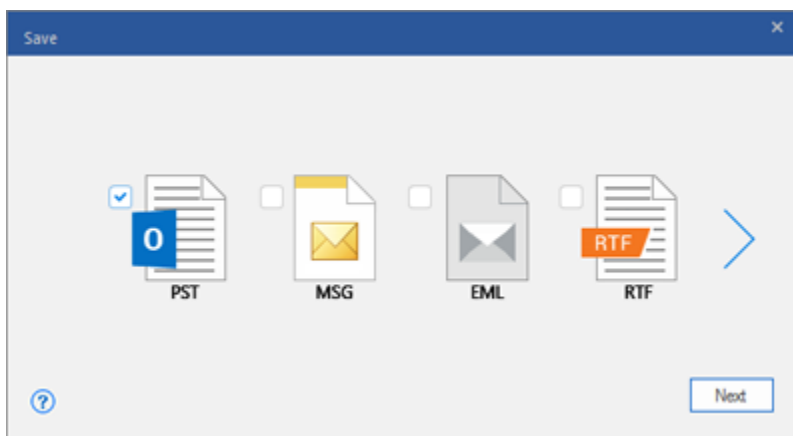
**Note:** .Net framework 3.5 should be installed on the 'Server' to run **Stellar Server Console.exe**.

# Save Converted Files

**Stellar Converter for EDB** allows you to save the converted files in various formats like PST, MSG, EML, HTML, RTF, PDF.

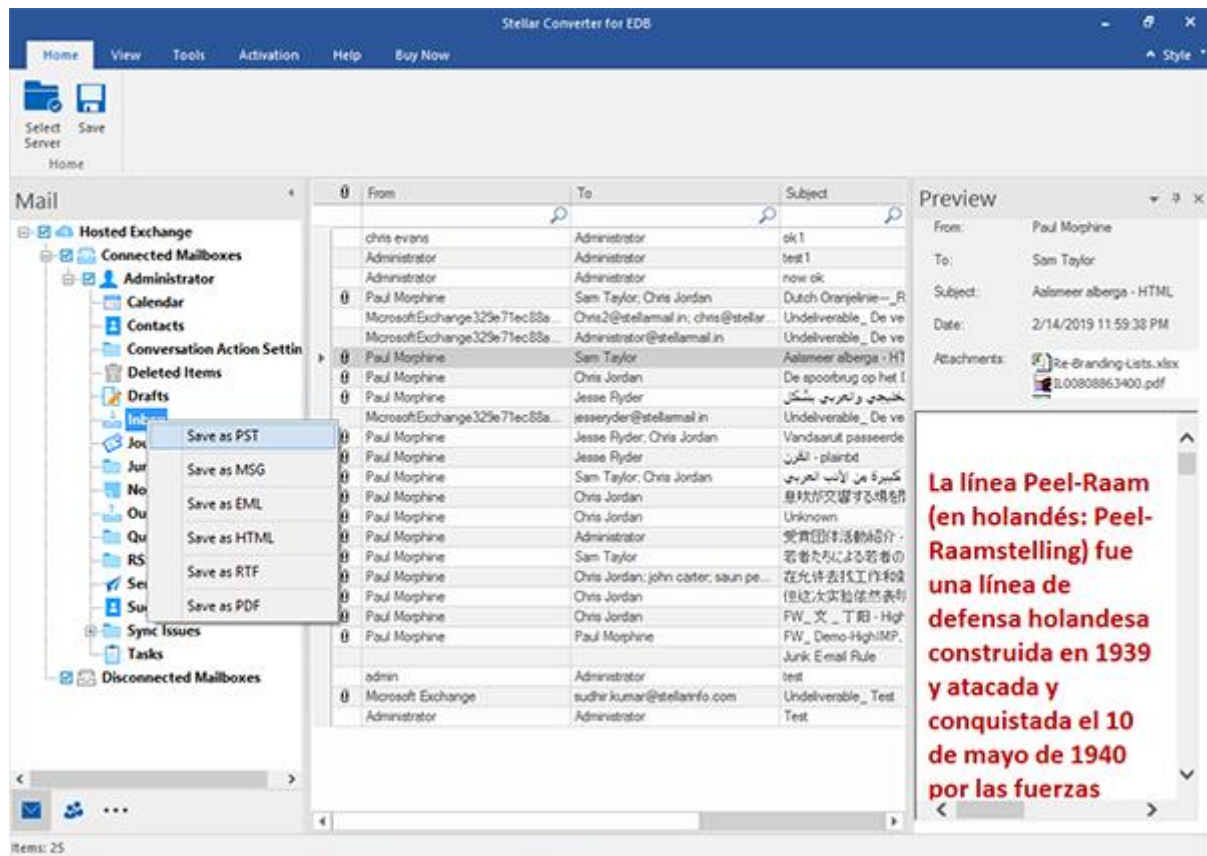
**To save the converted files:**

- Click **Save** from **Home Ribbon**.
- Select the required format and then select the destination where you want to save the file. Click **Next**.



Using **Stellar Converter for EDB**, you can save individual mailboxes in either of the given formats.

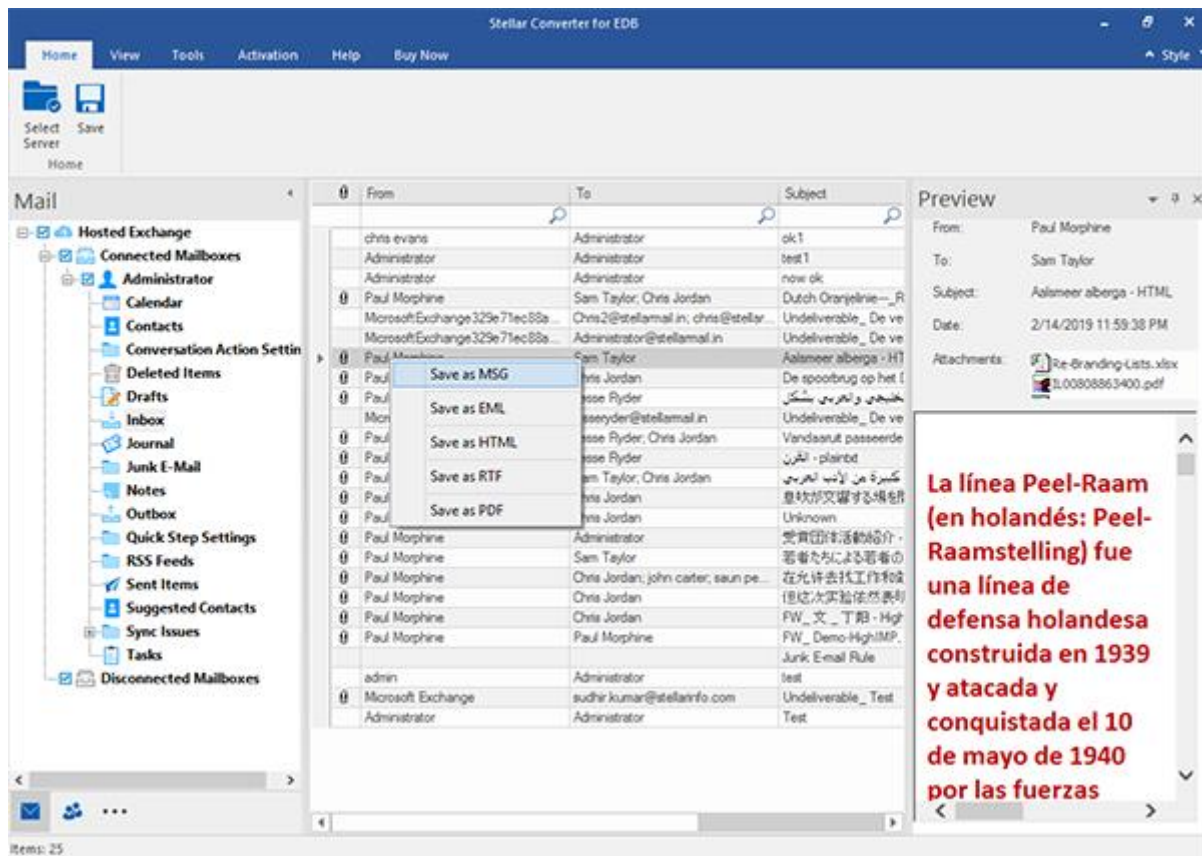
**To save mailboxes individually, simply right-click on it and:**



- Select Save as PST to save the mailbox in PST format.
- Select Save as MSG to save the mailbox in MSG format.
- Select Save as EML to save the mailbox in EML format.
- Select Save as HTML to save the mailbox in HTML format. (Attachments cannot be saved, however, their names are visible)
- Select Save as RTF to save the mailbox in RTF format. (Attachments cannot be saved, however, their names are visible)
- Select Save as PDF to save the mailbox in PDF format. (CC of the mails is not shown and attachments cannot be saved, however, their names are visible)

**Note:** You can also right click on a particular mail to save it individually in MSG, EML, HTML, RTF, and PDF format from the middle pane.

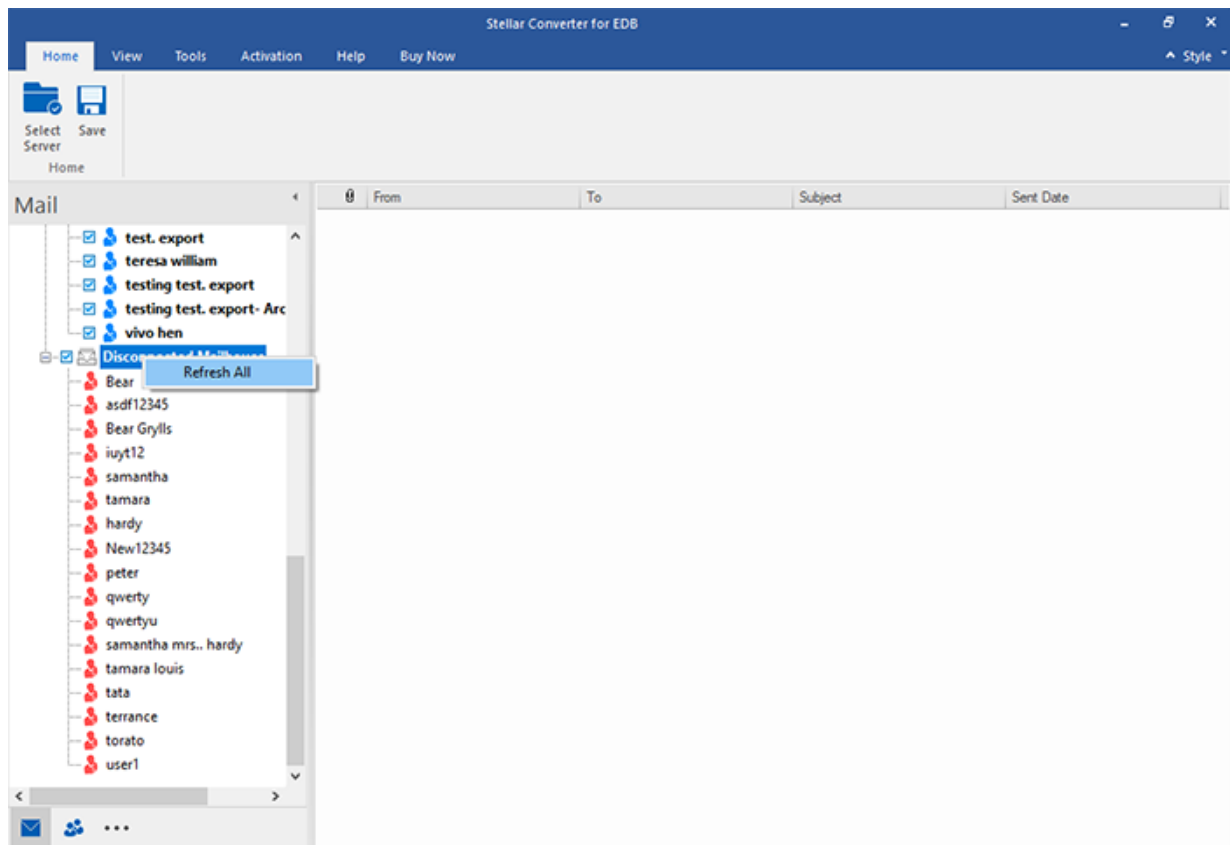




Click on Apply filter to modify the search results for conversion before saving.



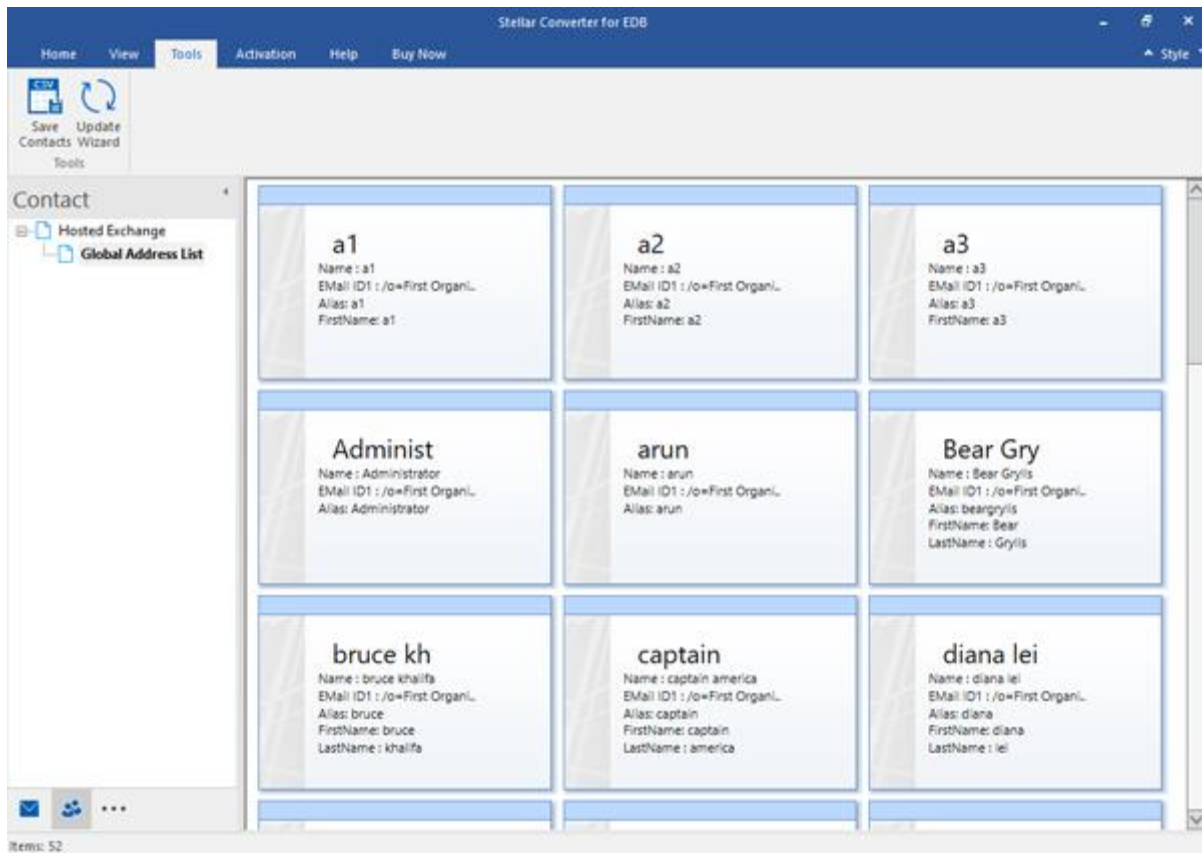
**Note:** If the mailbox that you want to save is under **Disconnected Mailboxes**, you need to grant full mailbox permissions to that mailbox in MS exchange server. Once full mailbox permissions are granted, right click on **Disconnected Mailboxes** and click **Refresh All**. After refresh, **Disconnected Mailboxes** to which the permissions has been granted successfully will be listed in **Connected Mailboxes**.



# Save Contacts

Save Contact allows you to save your contacts in a CSV file.

1. Click **Save Contacts** from **Tools** Ribbon. **Global Address List** appears in the left pane of the screen



2. **'Select Destination'** dialog box appears.
3. Click on **Browse** to select the destination where you want to save your contacts. Click **Ok**.
4. **'Saving Complete'** dialog box appears showing the successful saving of the Data. Click **Ok**.

**Note :** The Data will be saved in an excel sheet which you can view by clicking on **'Open containing folder'**

# Import PST file in MS Outlook

## To import PST file in Microsoft Outlook 2016 / 2013:

- Open Microsoft Outlook. From **File Menu**, select **Open & Export**.
- Select **Import / Export** option from the right pane.
- From **Import and Export Wizard** window, select **Import from another program or file**, click **Next**.
- In **Import a File** dialog box, select **Outlook Data File (.pst)**, click **Next**.
- Click **Browse** to locate the PST file that needs to be imported. In the options box, select an appropriate option. Click **Next**.
- In **Import Outlook Data File** dialog box, select the folders that should be imported in Microsoft Outlook. Click **Finish**.

## To import PST file in Microsoft Outlook 2010:

- Open Microsoft Outlook. From **File Menu**, select **Open -> Import**.
- From **Import and Export Wizard** window, select **Import from another program or file**, click **Next**.
- In **Import a File** dialog box, select **Outlook Data File (.pst)**, click **Next**.
- Click **Browse** to locate the PST file that needs to be imported. In the options box, select an appropriate option. Click **Next**.
- In **Import Outlook Data File** dialog box, select the folders that should be imported in Microsoft Outlook. Click **Finish**.

## To import PST file in Microsoft Outlook 2007 / 2003:

- Open Microsoft Outlook. From **File menu**, select **Import and Export**.
- From **Import and Export Wizard** window, select **Import from another program or file**, click **Next**.
- In **Import a File** dialog box, select **Personal Folder File (PST)**, click **Next**.

- Click **Browse** to locate the PST file that needs to be imported. In the options box, select an appropriate option. Click **Next**.
- In **Import Personal Folders** dialog box, select the folders that should be imported in Microsoft Outlook. Click **Finish**.

# View Log Report

With **Stellar Converter for EDB**, you can view the Log Report to analyze the conversion process at a later stage.

**To view the log report:**

- From **View** ribbon, Click on **Log Report**.
- A Web Page opens up showing the Status of the **Log Report**.

# FAQs

## 1. What is the difference between 'Online' and 'Offline' conversion of EDB to PST files?

In Online conversion, EDB files on running server are converted into PST files, while in Offline conversion, EDB files stored on a local machine are converted into PST files.

## 2. What is the difference between an EDB file and a STM file?

The .EDB file is the main repository for the mailbox data. The STM or streaming media file is used in conjunction with the .EDB file to comprise the Exchange database. Both files together make up the database, and as such, they should always be treated as a single entity. Typically, if you perform an action on the EDB file, the STM file is automatically included. The purpose of the STM file is to store streamed native Internet content.

When you install a new Exchange server in an organization, two data stores are created automatically: a default mailbox store and default public folder store. Two database files are associated with the default mailbox store:

**Priv1.EDB:** A rich-text database file containing message headers, message text, and standard attachments.

**Priv1.STM:** A streaming internet content file containing audio, video and other media that are formatted as streams of Multipurpose Internet Mail Extensions (MIME) data.

The STM file houses Internet content message streams as defined in Request for Comments (RFC 822), and the EDB file contains messages that are in MAPI format (Rich Text Format).

When an Internet mail message comes into the Exchange information store, the body of the message is saved in the STM file, and the header information (From, To, Cc, Time Sent, and so on) is converted to Rich Text Format (RTF), and then stored in the EDB file.

## 3. Is the process of converting my EDB files on server into PST files same as the process of converting my EDB files on local machine?

No. To convert EDB files on server into PST, you have to first connect to mailbox(s) on server. After the connection is established, you can start the process of conversion. To know how to connect to mailboxes, see [Connect to Single / All Mailboxes](#) topic of this help. For Offline conversion, you simply need to select EDB file and start the process of conversion.

## 4. I am not able to find my EDB file, how do I locate it?

Use **Find EDB** option to search and locate the EDB files.

**5. I want to convert my Calendars and address book, how do I convert them using Stellar Converter for EDB tool?**

First you need to convert mailboxes from the EDB file using the software. refer to How To... section of this guide. Then, you can save the Calendars and Contacts folder in the PST format for outlook.

**6. Why do I require to convert EDB files into PST files?**

There are different scenarios when a user may want to convert EDB files to PST files:

- If a user wants to take backup of mailbox(s) of ex employee(s), before removing them from exchange server then user has to convert their mailbox(s) into PST file(s) by using Stellar Converter for EDB.
- If a user needs to check mailbox of any employee for any reason, he has to first convert EDB file on server into PST file. Then open this PST file in Outlook to read mails.
- To take backup of selective mailboxes, a user has to convert EDB file into PST files first. These PST files can be used as backup.

**7. How many files can be scanned at one time ?**

**Stellar Converter for EDB Offline** scans maximum of four files at a time.

**8. What is mapping of mailboxes ?**

Mapping is a feature that automatically loads/subscribe source mailbox to destination mailbox having full-mailbox permissions.



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## Product line:

### Data Recovery

A widest range of data recovery software that helps you recover your valued data lost after accidental format, virus problems, software malfunction, file/directory deletion, or even sabotage!. [More Info >>](#)

### File Recovery

The most comprehensive range of file undelete and unerase software for Windows and MS office repair tools. [More Info >>](#)

### E-mail Recovery

A wide range of mail recovery, mail repair and mail conversion applications for MS Outlook, MS Outlook Express and MS Exchange useful in instances of data loss due to damages and corruption of E-mail. [More Info >>](#)

### Data Protection

A wide range of Prevent Data Loss, Data backup and Hard Drive Monitoring Applications to ensure complete data protection against hard drive crash. [More Info >>](#)

### Data Sanitization

Data cleanup and file eraser utility can delete selected folders, groups of files, entire logical drives, System Traces & Internet traces. Once the data have been removed using Stellar Wipe - Data File eraser utility, it is beyond recovery limits of any Data Recovery Software or utility. [More Info >>](#)

### Data Erasure

Stellar Data Erasure software under the brand BitRaser help businesses & consumers permanently erase confidential data beyond the scope of data recovery. You can perform high speed bulk data erasure & generate erasure certificates for audit trail purpose.

BitRaser supports 24 International data erasure standards. [More Info >>](#)

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